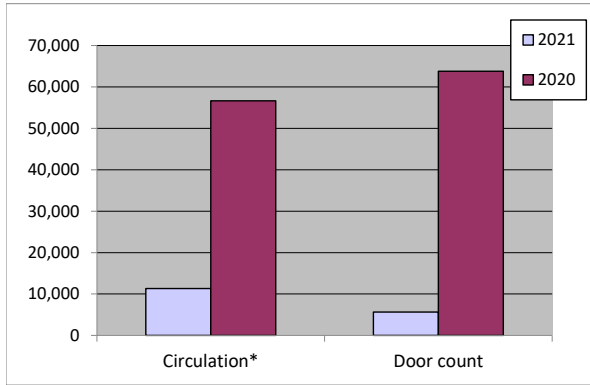


Rochester Public Library - Branch Library Statistics - JANUARY 2021 compared to JANUARY 2020

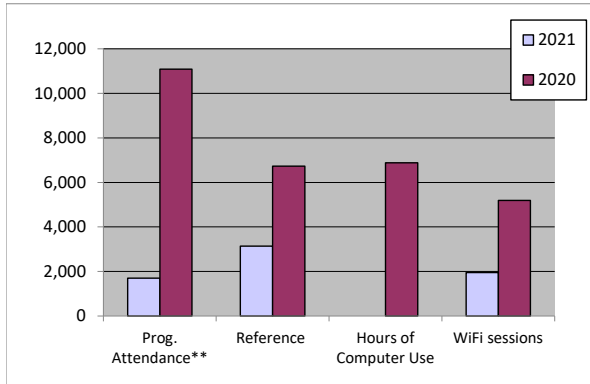


Total - All Branches	2021	2020	Gain/Loss	Percent
Service hours	941	1,653	-712	-43%
Circulation*	11,344	56,665	-45,321	-80%
Curbside appts.	3,222			
Door count	5,653	63,799	-58,146	-91%
Programs**	132	854	-722	-85%
Prog. Attendance**	1,702	11,090	-9,388	-85%
Reference	3,140	6,735	-3,595	-53%
Hours of Computer Use	0	6,883	-6,883	-100%
WiFi sessions	1,956	5,193	-3,237	-62%
Library card registrations	119	307	-188	-61%

*Circulation includes renewals and in-house use of materials.

DOUGLASS	2021	2020	Gain/Loss	Percent
Service hours	95	166	-71	-43%
Circulation	1,532	6,783	-5,251	-77%
Curbside appts.	220			
Door count	0	6,117	-6,117	-100%
Programs	19	75	-56	-75%
Prog. Attendance	262	799	-537	-67%
Reference	230	462	-232	-50%
Hours of Computer Use	0	486	-486	-100%
WiFi sessions	81	281	-200	-71%
Library card registrations	5	14	-9	-64%

Non-reference transactions: 277

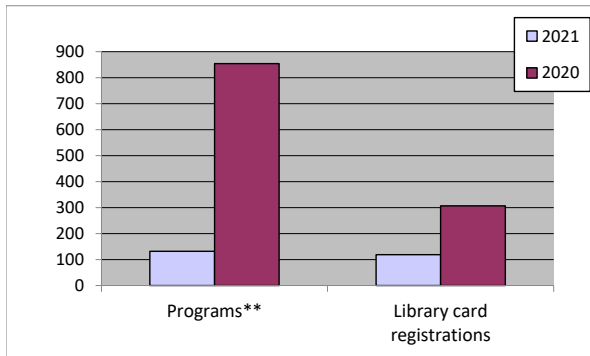


ARNETT	2021	2020	Gain/Loss	Percent
Service hours	91	181	-90	-50%
Circulation	1,134	5,257	-4,123	-78%
Curbside appts.	556			
Door count	0	6,234	-6,234	-100%
Programs	17	215	-198	-92%
Prog. Attendance	291	1,515	-1,224	-81%
Reference	1,229	2,250	-1,021	-45%
Hours of Computer Use	0	1,236	-1,236	-100%
WiFi sessions	155	676	-521	-77%
Library card registrations	39	49	-10	-20%

Non-reference transactions: 569

LINCOLN	2021	2020	Gain/Loss	Percent
Service hours	95	164	-69	-42%
Circulation	540	6,018	-5,478	-91%
Curbside appts.	575			
Door count	5,653	6,689	-1,036	-15%
Programs	31	73	-42	-58%
Prog. Attendance	527	946	-419	-44%
Reference	290	331	-41	-12%
Hours of Computer Use	0	925	-925	-100%
WiFi sessions	401	749	-348	-46%
Library card registrations	6	38	-32	-84%

Non-reference transactions: 470



CHARLOTTE	2021	2020	Gain/Loss	Percent
Service hours	95	166	-71	-43%
Circulation	1,136	6,848	-5,712	-83%
Curbside appts.	318			
Door count	0	4,812	-4,812	-100%
Programs	21	64	-43	-67%
Prog. Attendance	61	746	-685	-92%
Reference	517	659	-142	-22%
Computer Use	0	310	-310	-100%
WiFi sessions	71	237	-166	-70%
Library card registrations	4	11	-7	-64%

Documents notarized: 5

TOY LIBRARY	2021	2020	Gain/Loss	Percent
Circulation	35	1,819	-1,784	-98%
Door Count	0	695	-695	-100%
Programs	5	14	-9	-64%
Prog. Attendance	32	107	-75	-70%

**Total of Programs and Program Attendance includes online programs, uses of the Safe to Be Smart program at Arnett, Lincoln, Maplewood, Sully and Wheatley Branches, and uses of the Literacy Aide program at all branches except Monroe and

<u>LYELL</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	95	149	-54	-36%
Circulation	604	3,263	-2,659	-81%
Curbside appts.	135			
Door count	0	4,613	-4,613	-100%
Programs	16	78	-62	-79%
Program attendance	228	637	-409	-64%
Reference questions	43	309	-266	-86%
Hours of Computer Use	0	697	-697	-100%
WiFi sessions	224	599	-375	-63%
Library card registrations	1	29	-28	-97%

Non-reference transactions: 140

<u>MAPLEWOOD</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	90	166	-76	-46%
Circulation	786	3,160	-2,374	-75%
Curbside appts.	197			
Door count	0	9,880	-9,880	-100%
Programs	5	119	-114	-96%
Program attendance	26	1,553	-1,527	-98%
Reference questions	79	86	-7	-8%
Hours of Computer Use	0	899	-899	-100%
WiFi sessions	426	750	-324	-43%
Library card registrations	1	25	-24	-96%

Non-reference transactions: 134

<u>MONROE</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	95	164	-69	-42%
Circulation	2,096	6,593	-4,497	-68%
Curbside appts.	277			
Door count	0	4,687	-4,687	-100%
Programs	3	32	-29	-91%
Program attendance	50	236	-186	-79%
Reference questions	135	435	-300	-69%
Hours of Computer Use	0	433	-433	-100%
WiFi sessions	69	235	-166	-71%
Library card registrations	40	38	2	5%

Documents notarized:

Non-reference transactions: 29

<u>SULLY</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	95	167	-72	-43%
Circulation	454	4,494	-4,040	-90%
Curbside appts.	123			
Door count	0	8,641	-8,641	-100%
Programs	5	71	-66	-93%
Program attendance	45	2,918	-2,873	-98%
Reference questions	168	398	-230	-58%
Hours of Computer Use	0	694	-694	-100%
WiFi sessions	67	654	-587	-90%
Library card registrations	6	35	-29	-83%

Documents notarized: 0

Non-reference transactions: 94

<u>WHEATLEY</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	95	165	-70	-42%
Circulation	443	3,596	-3,153	-88%
Curbside appts.	124			
Door count	0	5,100	-5,100	-100%
Programs	13	112	-99	-88%
Program attendance	159	1,532	-1,373	-90%
Reference questions	165	1,057	-892	-84%
Hours of Computer Use	0	664	-664	-100%
WiFi sessions	136	533	-397	-74%
Library card registrations	4	20	-16	-80%

Non-reference transactions: 174

<u>WINTON</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	95	165	-70	-42%
Circulation	2,619	10,653	-8,034	-75%
Curbside appts.	697			
Door count	0	7,026	-7,026	-100%
Programs	2	15	-13	-87%
Program attendance	53	208	-155	-75%
Reference questions	284	748	-464	-62%
Hours of Computer Use	0	539	-539	-100%
WiFi sessions	326	479	-153	-32%
Library card registrations	13	48	-35	-73%

Documents notarized: 1

Non-reference transactions: 53