

Central Library Statistics
YTD - February 2021

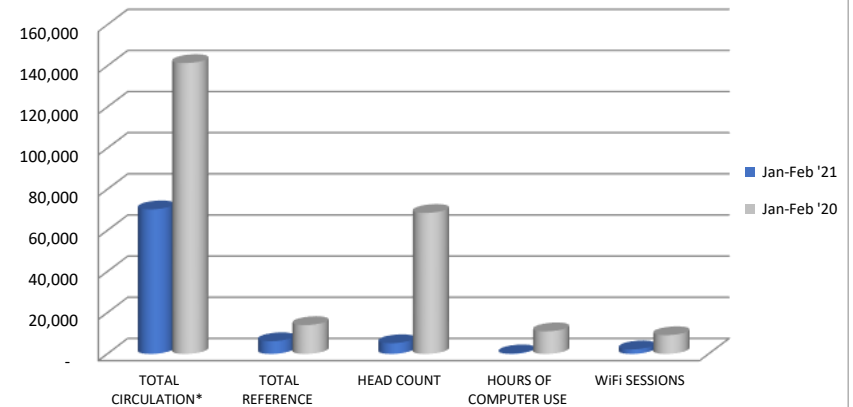
	Jan-Feb '21	Jan-Feb '20	Gain/Loss	Percent
TOTAL CIRCULATION*	70,283	141,406	(71,123)	-50%
Curbside Appointments	549	-		
REFERENCE QUESTIONS				
In Person	1,005	8,283	(7,278)	-88%
Telephone	2,411	3,494	(1,083)	-31%
IM/Chat	333	-		
Letter	1,788	2,007	(219)	-11%
E-mail	640	234	406	174%
TOTAL REFERENCE	6,177	14,018	(8,174)	-58%
PROGRAMS/VISITS				
Notary Services	393	439	(46)	-10%
PROGRAMS/VISITS				
PROGRAMS**	132	385	(253)	-66%
PROGRAM ATTENDANCE**	3,336	4,193	(857)	-20%
Virtual Attendance***	-	267	(267)	-100%
Tours	-	5	(5)	-100%
Tour Attendance	-	54	(54)	-100%
HEAD COUNT				
HEAD COUNT	5,211	68,539	(63,328)	-92%
HOURS OPEN				
HOURS OPEN	176	448	(272)	-61%
DAYS OPEN				
DAYS OPEN	29	50	(21)	-42%
HOURS OF COMPUTER USE				
HOURS OF COMPUTER USE	260	10,969	(10,709)	-98%
WiFi SESSIONS				
WiFi SESSIONS	2,221	9,104	(6,883)	-76%
NEW PATRON REGISTRATIONS				
NEW PATRON REGISTRATIONS	88	416	(328)	-79%

*Includes online and telephone renewals of all formats and in-house circulation

** Includes online and in-person programming

***Number of people viewing live streamed programs via Internet

Central Circulation, Reference,
Head Count, Hours of Computer Use, WiFi Sessions



Programs, Attendance, Hours Open,
New Patron Registrations

