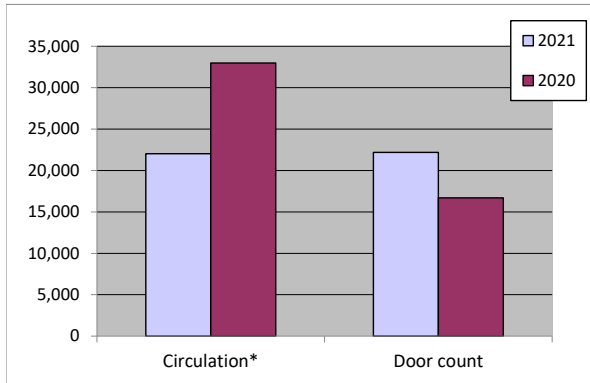


Rochester Public Library - Branch Library Statistics -MARCH 2021 compared to MARCH 2020

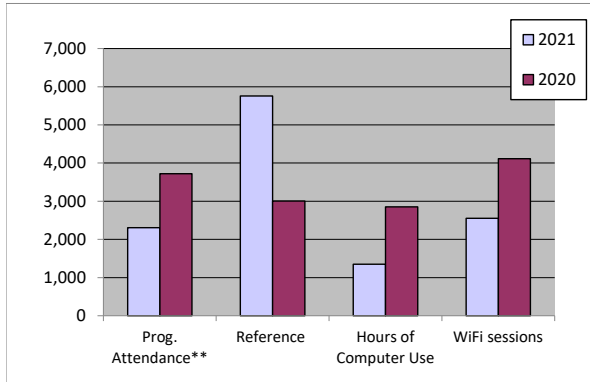


Total - All Branches	2021	2020	Gain/Loss	Percent
Service hours	1,369	847	522	62%
Circulation*	22,028	32,977	-10,949	-33%
Curbside appts.	586			
Door count	22,187	16,687	5,500	33%
Programs**	159	294	-135	-46%
Prog. Attendance**	2,304	3,719	-1,415	-38%
Reference	5,760	3,007	2,753	92%
Hours of Computer Use	1,352	2,851	-1,499	-53%
WiFi sessions	2,551	4,116	-1,565	-38%
Library card registrations	152	222	-70	-32%

*Circulation includes renewals and in-house use of materials.

DOUGLASS	2021	2020	Gain/Loss	Percent
Service hours	138	86	52	60%
Circulation	2,256	3,777	-1,521	-40%
Curbside appts.	249			
Door count	595	2,836	-2,241	-79%
Programs	12	46	-34	-74%
Prog. Attendance	159	417	-258	-62%
Reference	242	161	81	50%
Hours of Computer Use	6	207	-201	-97%
WiFi sessions	75	203	-128	-63%
Library card registrations	4	8	-4	-50%

Non-reference transactions: 78

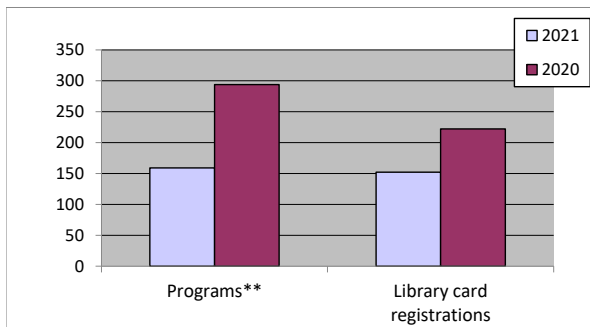


ARNETT	2021	2020	Gain/Loss	Percent
Service hours	138	94	44	47%
Circulation	2,139	2,710	-571	-21%
Curbside appts.	18			
Door count	2,377	0	2,377	#DIV/0!
Programs	21	51	-30	-59%
Prog. Attendance	483	445	38	9%
Reference	1,642	943	699	74%
Hours of Computer Use	347	465	-118	-25%
WiFi sessions	291	531	-240	-45%
Library card registrations	35	42	-7	-17%

Non-reference transactions: 889

LINCOLN	2021	2020	Gain/Loss	Percent
Service hours	138	87	51	59%
Circulation	1,045	2,439	-1,394	-57%
Curbside appts.	0			
Door count	3,454	4,051	-597	-15%
Programs	34	16	18	113%
Prog. Attendance	604	228	376	165%
Reference	1,422	221	1,201	543%
Hours of Computer Use	165	360	-195	-54%
WiFi sessions	473	490	-17	-3%
Library card registrations	19	23	-4	-17%

Non-reference transactions: 355



CHARLOTTE	2021	2020	Gain/Loss	Percent
Service hours	127	86	41	48%
Circulation	2,385	4,199	-1,814	-43%
Curbside appts.	21			
Door count	3,316	0	3,316	#DIV/0!
Programs	25	16	9	56%
Prog. Attendance	114	40	74	185%
Reference	842	339	503	148%
Hours of Computer Use	64	124	-60	-48%
WiFi sessions	92	150	-58	-39%
Library card registrations	11	8	3	38%

Documents notarized: 3

TOY LIBRARY	2021	2020	Gain/Loss	Percent
Circulation	85	650	-565	-87%
Door Count	38	0	38	#DIV/0!
Programs	14	0	14	#DIV/0!
Prog. Attendance	61	0	61	#DIV/0!

**Total of Programs and Program Attendance includes online programs, uses of the Safe to Be Smart program at Arnett, Lincoln, Maplewood, Sully and Wheatley Branches, and uses of the Literacy Aide program at all branches except Monroe and

<u>LYELL</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	138	72	66	92%
Circulation	1,463	2,224	-761	-34%
Curbside appts.	0			
Door count	2,574	0	2,574	#DIV/0!
Programs	19	33	-14	-42%
Program attendance	251	183	68	37%
Reference questions	146	139	7	5%
Hours of Computer Use	112	255	-143	-56%
WiFi sessions	259	473	-214	-45%
Library card registrations	10	0	10	#DIV/0!

Non-reference transactions: 680

<u>MAPLEWOOD</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	138	86	52	60%
Circulation	1,632	1,811	-179	-10%
Curbside appts.	6			
Door count	3,240	0	3,240	#DIV/0!
Programs	11	54	-43	-80%
Program attendance	37	701	-664	-95%
Reference questions	120	35	85	243%
Hours of Computer Use	319	418	-99	-24%
WiFi sessions	493	726	-233	-32%
Library card registrations	12	21	-9	-43%

Non-reference transactions: 224

<u>MONROE</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	138	85	53	62%
Circulation	1,895	4,194	-2,299	-55%
Curbside appts.	292			
Door count	0	0	0	#DIV/0!
Programs	3	3	0	0%
Program attendance	20	3	17	567%
Reference questions	195	207	-12	-6%
Hours of Computer Use	0	171	-171	-100%
WiFi sessions	83	161	-78	-48%
Library card registrations	26	57	-31	-54%

Documents notarized: 0

Non-reference transactions: 10

<u>SULLY</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	138	86	52	60%
Circulation	1,590	2,586	-996	-39%
Curbside appts.	0			
Door count	1,352	4,008	-2,656	-66%
Programs	16	30	-14	-47%
Program attendance	313	1,070	-757	-71%
Reference questions	261	214	47	22%
Hours of Computer Use	86	257	-171	-67%
WiFi sessions	168	468	-300	-64%
Library card registrations	5	18	-13	-72%

Documents notarized: 8

Non-reference transactions: 277

<u>WHEATLEY</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	138	86	52	60%
Circulation	1,133	1,676	-543	-32%
Curbside appts.	0			
Door count	1,085	2,775	-1,690	-61%
Programs	13	39	-26	-67%
Program attendance	151	560	-409	-73%
Reference questions	449	327	122	37%
Hours of Computer Use	124	361	-237	-66%
WiFi sessions	204	449	-245	-55%
Library card registrations	3	10	-7	-70%

Non-reference transactions: 492

<u>WINTON</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	138	79	59	75%
Circulation	6,490	7,361	-871	-12%
Curbside appts.	0			
Door count	4,194	3,017	1,177	39%
Programs	5	6	-1	-17%
Program attendance	172	72	100	139%
Reference questions	441	421	20	5%
Hours of Computer Use	129	233	-104	-45%
WiFi sessions	413	465	-52	-11%
Library card registrations	27	35	-8	-23%

Documents notarized: 15

Non-reference transactions: 915