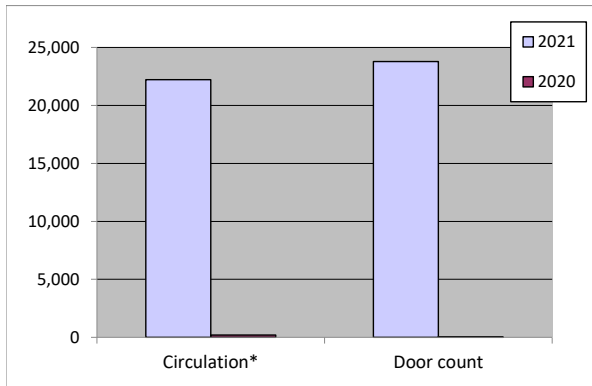


Rochester Public Library - Branch Library Statistics -APRIL 2021 compared to APRIL 2020

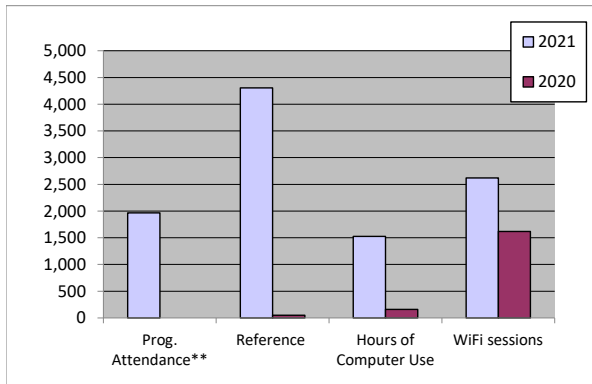


Total - All Branches	2021	2020	Gain/Loss	Percent
Service hours	1,316	0	1,316	
Circulation*	22,213	192	22,021	11469%
Curbside appts.	409			
Door count	23,793	4	23,789	594725%
Programs**	138	16	122	763%
Prog. Attendance**	1,964	0	1,964	
Reference	4,305	52	4,253	8179%
Hours of Computer Use	1,524	158	1,366	865%
WiFi sessions	2,620	1,618	1,002	62%
Library card registrations	171	965	-794	-82%

*Circulation includes renewals and in-house use of materials.

DOUGLASS	2021	2020	Gain/Loss	Percent
Service hours	132	0	132	
Circulation	2,201	59	2,142	3631%
Curbside appts.	167			
Door count	1,743	0	1,743	
Programs	4	0	4	
Prog. Attendance	120	0	120	
Reference	158	35	123	351%
Hours of Computer Use	21	0	21	
WiFi sessions	96	63	33	52%
Library card registrations	3	0	3	

Non-reference transactions: 153

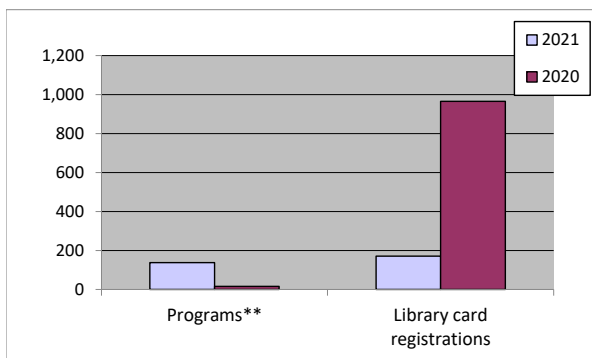


ARNETT	2021	2020	Gain/Loss	Percent
Service hours	132	0	132	
Circulation	2,023	1	2,022	202200%
Curbside appts.	6			
Door count	2,513	0	2,509	62725%
Programs	19	4	7	58%
Prog. Attendance	372	12	372	
Reference	1,237	0	1,237	
Hours of Computer Use	338	0	180	114%
WiFi sessions	272	158	272	
Library card registrations	37	0	37	

Non-reference transactions: 965

LINCOLN	2021	2020	Gain/Loss	Percent
Service hours	132	0	132	
Circulation	932	0	932	
Curbside appts.	0			
Door count	2,867	0	2,867	
Programs	29	0	29	
Prog. Attendance	566	0	566	
Reference	580	0	580	
Hours of Computer Use	172	0	172	
WiFi sessions	459	278	181	65%
Library card registrations	13	0	13	

Non-reference transactions: 389



CHARLOTTE	2021	2020	Gain/Loss	Percent
Service hours	115	0	115	
Circulation	2,471	0	2,471	
Curbside appts.	16			
Door count	3,120	0	3,120	
Programs	6	0	6	
Prog. Attendance	29	0	29	
Reference	1,023	3	1,020	34000%
Computer Use	98	0	98	
WiFi sessions	112	50	62	124%
Library card registrations	17	0	17	

Documents notarized: 4

TOY LIBRARY	2021	2020	Gain/Loss	Percent
Circulation	104	0	104	
Door Count	83	0	83	
Programs	10	0	10	
Prog. Attendance	43	0	43	

**Total of Programs and Program Attendance includes online programs, uses of the Safe to Be Smart program at Arnett, Lincoln, Maplewood, Sully and Wheatley Branches, and uses of the Literacy Aide program at all branches except Monroe and Winton.

<u>LYELL</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	132	0	132	
Circulation	999	31	968	3123%
Curbside appts.	0			
Door count	3,620	0	3,620	
Programs	41	0	41	
Program attendance	328	0	328	
Reference questions	94	0	94	
Hours of Computer Use	38	0	38	
WiFi sessions	259	247	12	5%
Library card registrations	15	0	15	

Non-reference transactions: 510

<u>MAPLEWOOD</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	148	0	148	
Circulation	1,821	0	1,821	
Curbside appts.	3			
Door count	3,398	0	3,398	
Programs	5	4	1	25%
Program attendance	15	0	15	
Reference questions	54	4	50	1250%
Hours of Computer Use	422	0	422	
WiFi sessions	522	420	102	24%
Library card registrations	10	0	10	

Non-reference transactions: 256

<u>MONROE</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	132	0	132	
Circulation	2,152	4	2,148	53700%
Curbside appts.	217			
Door count	0	0	0	
Programs	4	0	4	
Program attendance	170	0	170	
Reference questions	181	0	181	
Hours of Computer Use	0	0	0	
WiFi sessions	87	54	33	61%
Library card registrations	19	0	19	

Documents notarized: 0

Non-reference transactions: 14

<u>SULLY</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	132	0	132	
Circulation	1,576	12	1,564	13033%
Curbside appts.	0			
Door count	1,345	0	1,345	
Programs	14	0	14	
Program attendance	203	0	203	
Reference questions	258	7	251	3586%
Hours of Computer Use	100	0	100	
WiFi sessions	160	126	34	27%
Library card registrations	10	0	10	

Documents notarized: 4

Non-reference transactions: 199

<u>WHEATLEY</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	132	0	132	
Circulation	1,705	78	1,627	2086%
Curbside appts.	0			
Door count	1,240	0	1,240	
Programs	13	0	13	
Program attendance	103	0	103	
Reference questions	287	1	286	28600%
Hours of Computer Use	170	0	170	
WiFi sessions	236	157	79	50%
Library card registrations	11	0	11	

Non-reference transactions: 425

<u>WINTON</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	129	0	129	
Circulation	6,333	7	6,326	90371%
Curbside appts.	0			
Door count	3,947	0	3,947	
Programs	3	0	3	
Program attendance	58	0	58	
Reference questions	433	2	431	21550%
Hours of Computer Use	165	0	165	
WiFi sessions	417	223	194	87%
Library card registrations	36	0	36	

Documents notarized: 4

Non-reference transactions: 756