

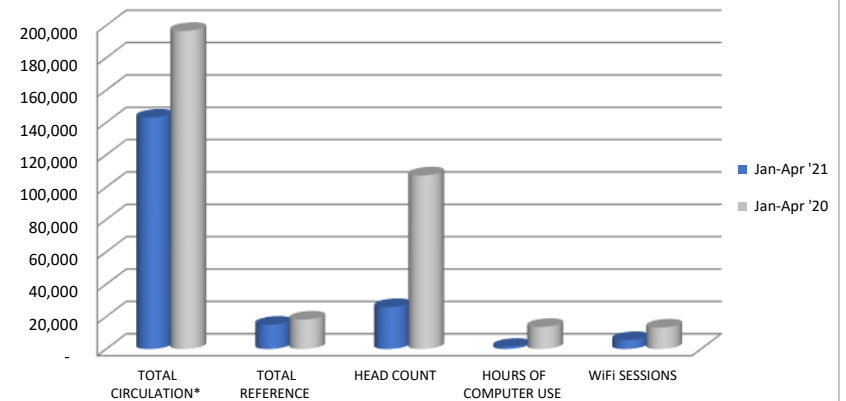
Central Library Statistics
YTD - April 2021

	Jan-Apr '21	Jan-Apr '20	Gain/Loss	Percent
TOTAL CIRCULATION*	143,072	196,643	(53,571)	-27%
Curbside Appointments	633	-		
REFERENCE QUESTIONS				
In Person	4,643	10,380	(5,737)	-55%
Telephone	4,836	5,016	(180)	-4%
IM/Chat	628	-		
Letter	3,682	2,099	1,583	75%
E-mail	1,199	699	500	72%
TOTAL REFERENCE	14,988	18,194	(3,834)	-21%
Notary Services	481	494	(13)	-3%
PROGRAMS/VISITS				
PROGRAMS	271	445	(174)	-39%
PROGRAM ATTENDANCE	6,540	5,678	862	15%
Virtual Attendance**	-	554	(554)	-100%
Tours	-	6	(6)	-100%
Tour Attendance	-	65	(65)	-100%
HEAD COUNT	25,913	107,289	(81,376)	-76%
HOURS OPEN	476	569	(93)	-16%
DAYS OPEN	74	66	8	12%
HOURS OF COMPUTER USE	1,345	13,650	(12,305)	-90%
WiFi SESSIONS	5,532	13,251	(7,719)	-58%
NEW PATRON REGISTRATIONS	310	588	(278)	-47%

*Includes online and telephone renewals of all formats and in-house circulation

**Number of people viewing live streamed programs via Internet

Central Circulation, Reference,
Head Count, Hours of Computer Use, WiFi Sessions



Programs, Attendance, Hours Open,
New Patron Registrations

