

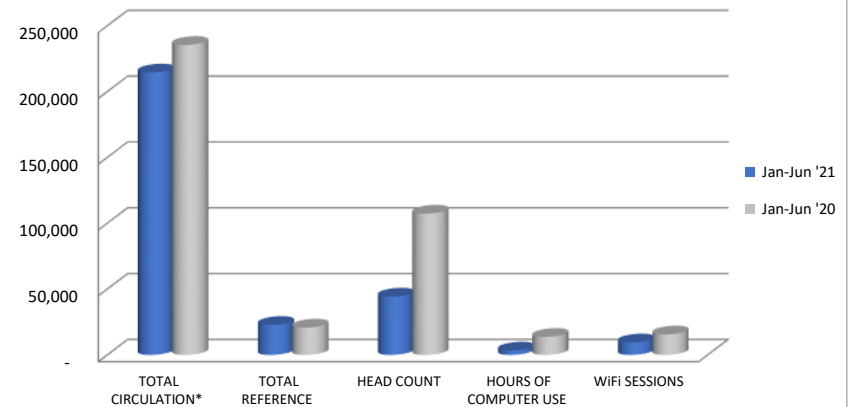
Central Library Statistics
YTD - Jun 2021

	Jan-Jun '21	Jan-Jun '20	Gain/Loss	Percent
TOTAL CIRCULATION*	214,488	235,448	(20,960)	-9%
Curbside Appointments	664	321	343	
REFERENCE QUESTIONS				
In Person	7,667	10,386	(2,719)	-26%
Telephone	6,956	6,770	186	3%
IM/Chat	847	387	460	
Letter	5,596	2,106	3,490	166%
E-mail	1,662	1,060	602	57%
TOTAL REFERENCE	22,728	20,709	2,019	10%
NOTARY SERVICES				
Notary Services	563	500	63	13%
PROGRAMS/VISITS				
PROGRAMS	454	454	-	0%
PROGRAM ATTENDANCE	9,707	5,808	3,899	67%
Virtual Attendance**	-	596	(596)	-100%
Tours	2	6	(4)	-67%
Tour Attendance	4	65	(61)	-94%
HEAD COUNT				
HEAD COUNT	44,294	107,289	(62,995)	-59%
HOURS OPEN				
HOURS OPEN	805	569	236	41%
DAYS OPEN				
DAYS OPEN	116	66	50	76%
HOURS OF COMPUTER USE				
HOURS OF COMPUTER USE	3,308	13,650	(10,342)	-76%
WiFi SESSIONS				
WiFi SESSIONS	9,486	15,554	(6,068)	-39%
NEW PATRON REGISTRATIONS				
NEW PATRON REGISTRATIONS	537	675	(138)	-20%

*Includes online and telephone renewals of all formats and in-house circulation

**Number of people viewing live streamed programs via Internet

Central Circulation, Reference,
Head Count, Hours of Computer Use, WiFi Sessions



Programs, Attendance, Hours Open,
New Patron Registrations

