

Central Library Statistics
June 2021

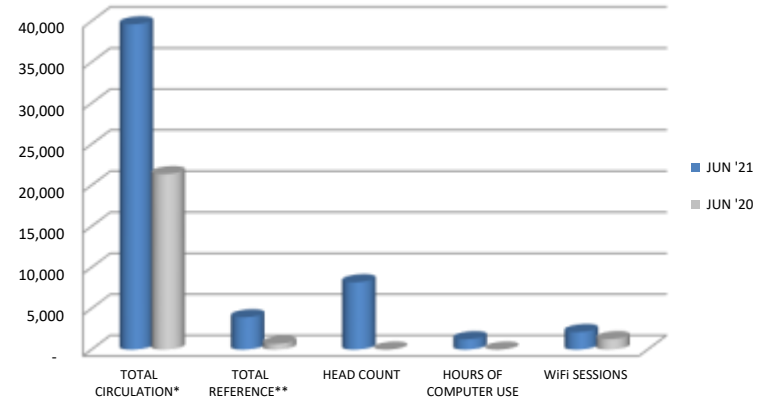
	JUN '21	JUN '20	Gain/Loss	Percent
TOTAL CIRCULATION*	39,622	21,378	18,244	85%
Curbside Appointments	12	321	(309)	-96%
REFERENCE QUESTIONS				
In Person	1,561	1	1,560	156000%
Telephone	1,025	248	777	313%
IM/Chat	124	225	(101)	-45%
Letter	991	7	984	14057%
E-mail	234	218	16	7%
TOTAL REFERENCE**	3,935	699	3,236	463%
NOTARY SERVICES				
Notary Services	57	6	51	850%
PROGRAMS/VISITS				
PROGRAMS***	102	8	94	1175%
PROGRAM ATTENDANCE***	2,353	130	2,223	1710%
Tours	1	-	1	
Tour Attendance	1	-	1	
HEAD COUNT				
HEAD COUNT	8,207	-	8,207	
HOURS OPEN				
HOURS OPEN	181	-	180.5	
DAYS OPEN				
DAYS OPEN	22	-	22	
HOURS OF COMPUTER USE				
HOURS OF COMPUTER USE	1,262	-	1,262	
WiFi SESSIONS				
WiFi SESSIONS	2,141	1,275	866	68%
NEW PATRON REGISTRATIONS				
NEW PATRON REGISTRATIONS	121	44	77	175%

*Includes online and telephone renewals of all formats and in-house circulation.

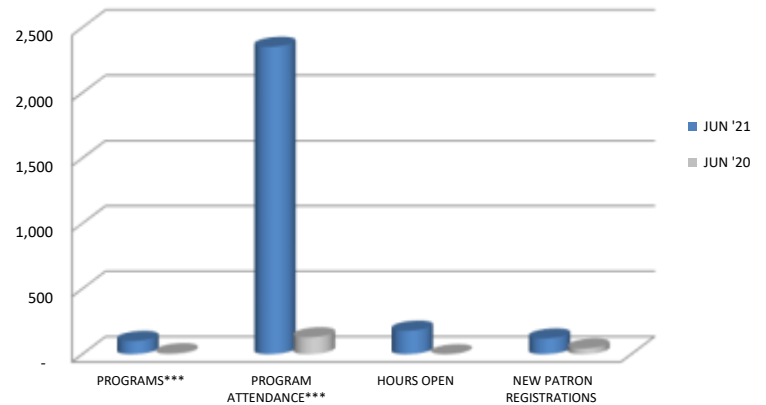
**Staff reported 391 non-reference transactions with patrons.

***Includes online programming and attendance

Central Circulation, Reference, Head Count, Hours of Computer Use, WiFi Sessions



Programs, Attendance, Hours Open, New Patron Registrations



Central Library Statistics
MONTH 2020

ONLINE PROGRAMS

Target Audience	No. of Programs	Live Views	Total Views
J	0	0	0
YA	0	0	0
A	50	308	854
Combination	0	0	0
Totals	50	308	854

Media Platform	No. of Programs	Live Views	Total Views
Facebook	1	0	106
Zoom	38	298	354
YouTube	11	10	394
Instagram	0	0	0
MS Teams	0	0	0
Crowdpurr	0	0	0
Other	0	0	0
Totals	50	308	854

