

Central Library Statistics
July 2021

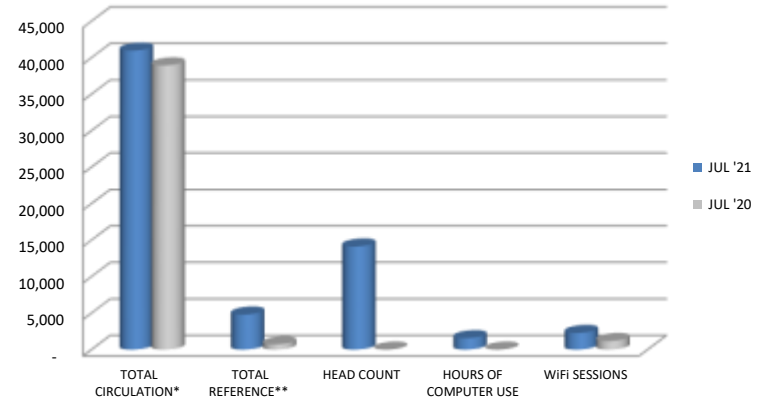
	JUL '21	JUL '20	Gain/Loss	Percent
TOTAL CIRCULATION*	40,969	38,947	2,022	5%
Curbside Appointments	9	447	(438)	-98%
REFERENCE QUESTIONS				
In Person	2,658	1	2,657	265700%
Telephone	981	152	829	545%
IM/Chat	121	379	(258)	
Letter	848	-		
E-mail	196	190	6	
TOTAL REFERENCE**	4,804	722	3,234	448%
PROGRAMS/VISITS				
Notary Services	73	-		
PROGRAMS/VISITS				
PROGRAMS***	66	9	57	633%
PROGRAM ATTENDANCE***	1,970	570	1,400	246%
Tours	-	-		
Tour Attendance	-	-		
HEAD COUNT				
HEAD COUNT	14,134	-		
HOURS OPEN				
HOURS OPEN	175	-		
DAYS OPEN				
DAYS OPEN	21	-		
HOURS OF COMPUTER USE				
HOURS OF COMPUTER USE	1,570	-		
WiFi SESSIONS				
WiFi SESSIONS	2,285	1,184	1,101	93%
NEW PATRON REGISTRATIONS				
NEW PATRON REGISTRATIONS	148	39	109	279%

*Includes online and telephone renewals of all formats and in-house circulation.

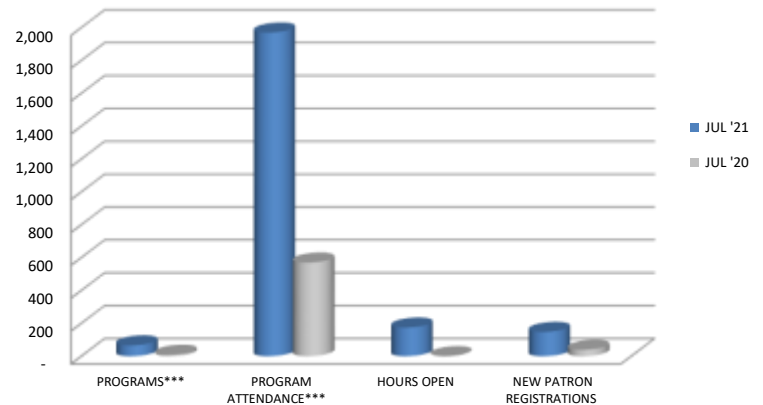
**Staff reported 879 non-reference transactions with patrons.

***Includes online programming and attendance

Central Circulation, Reference, Head Count, Hours of Computer Use, WiFi Sessions



Programs, Attendance, Hours Open, New Patron Registrations



Central Library Statistics
MONTH 2020

ONLINE PROGRAMS

Target Audience	No. of Programs	Live Views	Total Views
J	1	6	6
YA	0	0	0
A	20	156	722
Combination	0	0	0
Totals	21	156	728

Media Platform	No. of Programs	Live Views	Total Views
Facebook	0	0	0
Zoom	11	156	207
YouTube	10	0	521
Instagram	0	0	0
MS Teams	0	0	0
Crowdpurr	0	0	0
Other	0	0	0
Totals	21	156	728

