

Central Library Statistics
AUGUST 2021

	AUG '21	AUG '20	Gain/Loss	Percent
TOTAL CIRCULATION*	42,936	31,740	11,196	35%
<i>REFERENCE QUESTIONS</i>				
In Person	2,672	444	2,228	502%
Telephone	1,204	690	514	74%
IM/Chat	130	149	(19)	-13%
Letter	888	10	878	8780%
E-mail	177	168	9	5%
TOTAL REFERENCE**	5,071	1,461	3,610	247%
<i>PROGRAMS/VISITS</i>				
PROGRAMS***	53	8	45	563%
PROGRAM ATTENDANCE***	2,570	269	2,301	855%
Tours	4	-	4	
Tour Attendance	12	-	12	
HEAD COUNT				
	15,305	4,957	10,348	209%
HOURS OPEN				
	213	96	116.5	121%
DAYS OPEN				
	22	16	6	38%
HOURS OF COMPUTER USE				
	1,644	174	1,470	845%
WiFi SESSIONS				
	2,630	1,388	1,242	89%
NEW PATRON REGISTRATIONS				
	162	58	104	179%

*Includes online and telephone renewals of all formats and in-house circulation.

**Staff reported 916 non-reference transactions with patrons.

***Includes online programming and attendance

