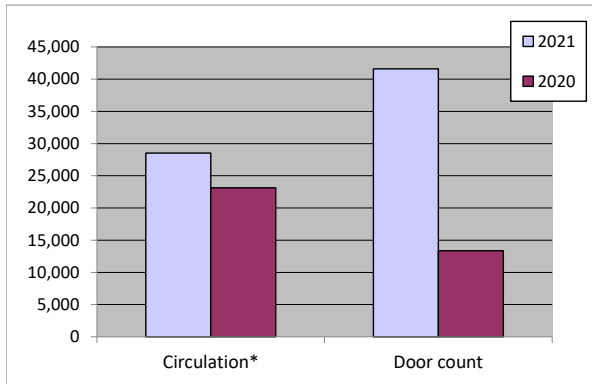


Rochester Public Library - Branch Library Statistics -AUGUST 2021 compared to AUGUST 2020

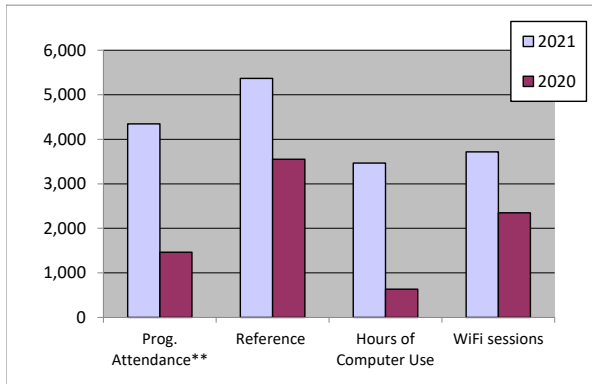


Total - All Branches	2021	2020	Gain/Loss	Percent
Service hours	1,751	1,020	731	72%
Circulation*	28,522	23,143	5,379	23%
Curbside appts.	27			
Door count	41,597	13,351	28,246	212%
Programs**	238	61	177	290%
Prog. Attendance**	4,346	1,463	2,883	197%
Reference	5,366	3,552	1,814	51%
Hours of Computer Use	3,464	635	2,829	446%
WiFi sessions	3,716	2,347	1,369	58%
Library card registrations	287	136	151	111%

*Circulation includes renewals and in-house use of materials.

DOUGLASS	2021	2020	Gain/Loss	Percent
Service hours	176	102	74	73%
Circulation	3,012	2,633	379	14%
Curbside appts.	7			
Door count	2,574	0	2,574	
Programs	1	3	-2	-67%
Prog. Attendance	34	45	-11	-24%
Reference	204	350	-146	-42%
Hours of Computer Use	68	0	68	
WiFi sessions	163	83	80	96%
Library card registrations	20	4	16	400%

Non-reference transactions: 271

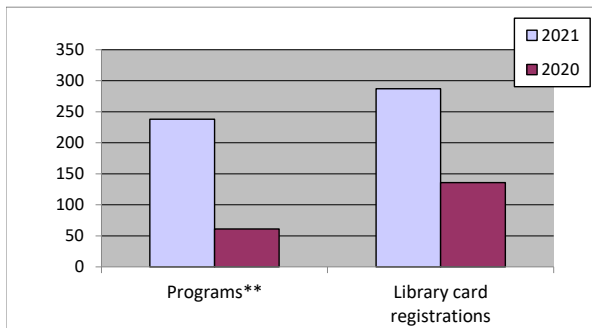


ARNETT	2021	2020	Gain/Loss	Percent
Service hours	193	102	91	89%
Circulation	2,069	2,849	-780	-27%
Curbside appts.	3	0		
Door count	3,816	1,625	2,191	135%
Programs	60	12	48	400%
Prog. Attendance	1,091	586	505	86%
Reference	1,392	910	482	53%
Hours of Computer Use	487	208	279	134%
WiFi sessions	387	241	146	61%
Library card registrations	52	40	12	30%

Non-reference transactions: 886

LINCOLN	2021	2020	Gain/Loss	Percent
Service hours	172	102	70	69%
Circulation	1,339	1,443	-104	-7%
Curbside appts.	0			
Door count	5,143	2,501	2,642	106%
Programs	29	9	20	222%
Prog. Attendance	594	99	495	500%
Reference	1,007	281	726	258%
Hours of Computer Use	473	120	353	294%
WiFi sessions	703	422	281	67%
Library card registrations	21	10	11	110%

Non-reference transactions: 790



CHARLOTTE	2021	2020	Gain/Loss	Percent
Service hours	174	102	72	71%
Circulation	3,188	2,271	917	40%
Curbside appts.	12			
Door count	3,856	0	3,856	
Programs	4	0	4	
Prog. Attendance	277	0	277	
Reference	976	373	603	162%
Hours of Computer Use	151	0	151	
WiFi sessions	171	64	107	167%
Library card registrations	23	5	18	360%

Documents notarized: 2

TOY LIBRARY	2021	2020	Gain/Loss	Percent
Circulation	128	0	128	
Door Count	179	0	179	
Programs	6	0	6	
Prog. Attendance	65	0	65	

**Total of Programs and Program Attendance includes online programs, uses of the Safe to Be Smart program at Arnett, Lincoln, Maplewood, Sully and Wheatley Branches, and uses of the Literacy Aide program at all branches except Monroe and

<u>LYELL</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	142	102	40	39%
Circulation	1,116	1,096	20	2%
Curbside appts.	0			
Door count	4,676	0	4,676	
Programs	30	5	25	500%
Program attendance	298	82	216	263%
Reference questions	86	222	-136	-61%
Hours of Computer Use	378	0	378	
WiFi sessions	323	270	53	20%
Library card registrations	11	3	8	267%

Non-reference transactions: 541

<u>MAPLEWOOD</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	183	102	81	79%
Circulation	2,477	1,884	593	31%
Curbside appts.	2			
Door count	4,881	2,018	2,863	142%
Programs	37	13	24	185%
Program attendance	246	149	97	65%
Reference questions	66	56	10	18%
Hours of Computer Use	676	153	523	342%
WiFi sessions	595	508	87	17%
Library card registrations	23	8	15	188%

Non-reference transactions: 356

<u>MONROE</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	182	102	80	78%
Circulation	3,229	2,421	808	33%
Curbside appts.	3			
Door count	2,604	0	2,604	
Programs	8	0	8	
Program attendance	29	0	29	
Reference questions	253	172	81	47%
Hours of Computer Use	112	0	112	
WiFi sessions	142	83	59	71%
Library card registrations	48	38	10	26%

Documents notarized: 0

Non-reference transactions: 152

<u>SULLY</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	168	102	66	65%
Circulation	2,101	1,174	927	79%
Curbside appts.	0			
Door count	4,168	687	3,481	507%
Programs	35	12	23	192%
Program attendance	895	249	646	259%
Reference questions	513	82	431	526%
Hours of Computer Use	439	0	439	
WiFi sessions	255	166	89	54%
Library card registrations	28	0	28	

Documents notarized: 10

Non-reference transactions: 518

<u>WHEATLEY</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	175	102	73	72%
Circulation	1,480	1,807	-327	-18%
Curbside appts.	0			
Door count	4,115	0	4,115	
Programs	20	0	20	
Program attendance	590	0	590	
Reference questions	219	364	-145	-40%
Hours of Computer Use	398	0	398	
WiFi sessions	334	182	152	84%
Library card registrations	17	2	15	750%

Non-reference transactions: 800

<u>WINTON</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	186	102	84	82%
Circulation	8,511	5,565	2,946	53%
Curbside appts.	0			
Door count	5,764	6,520	-756	-12%
Programs	14	7	7	100%
Program attendance	292	253	39	15%
Reference questions	650	742	-92	-12%
Hours of Computer Use	282	154	128	83%
WiFi sessions	643	328	315	96%
Library card registrations	44	26	18	69%

Documents notarized: 20

Non-reference transactions: 777