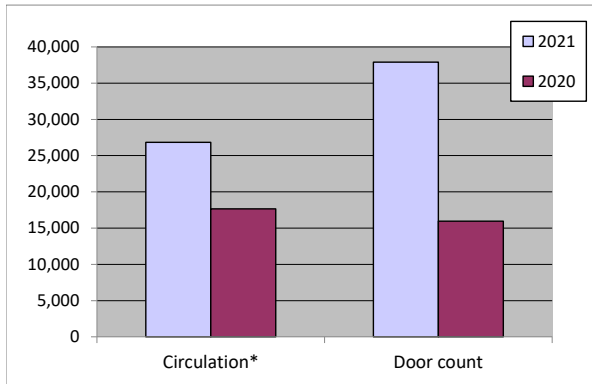
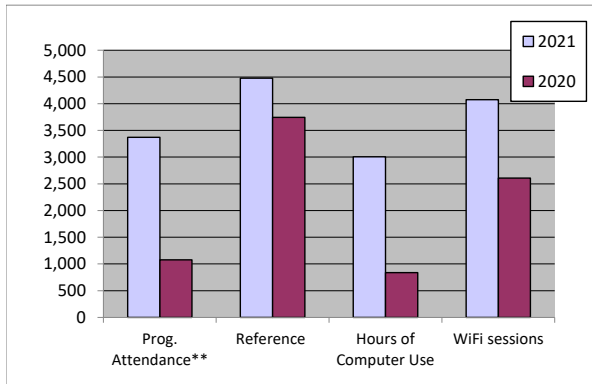


Rochester Public Library - Branch Library Statistics -SEPTEMBER 2021 compared to SEPTEMBER 2020



Total - All Branches	2021	2020	Gain/Loss	Percent
Service hours	1,658	1,044	614	59%
Circulation*	26,847	17,671	9,176	52%
Curbside appts.	25			
Door count	37,909	15,968	21,941	137%
Programs**	206	81	125	154%
Prog. Attendance**	3,369	1,078	2,291	213%
Reference	4,476	3,743	733	20%
Hours of Computer Use	3,006	840	2,166	258%
WiFi sessions	4,076	2,608	1,468	56%
Library card registrations	329	130	199	153%

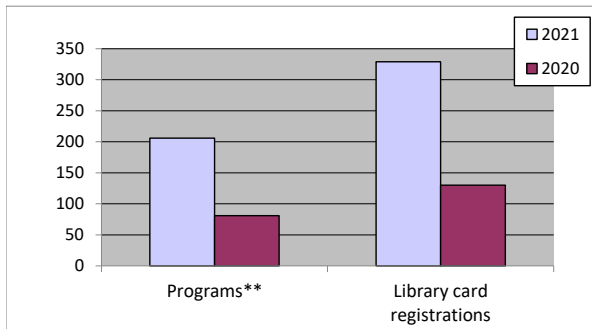
\*Circulation includes renewals and in-house use of materials.



ARNETT	2021	2020	Gain/Loss	Percent
Service hours	184	102	82	80%
Circulation	2,359	2,383	-24	-1%
Curbside appts.	2			
Door count	4,041	4,600	-559	-12%
Programs	32	16	16	100%
Prog. Attendance	695	318	377	119%
Reference	1,145	1,002	143	14%
Hours of Computer Use	574	296	278	94%
WiFi sessions	498	302	196	65%
Library card registrations	102	28	74	264%

Documents Notarized: 53

Non-reference transactions: 851



CHARLOTTE	2021	2020	Gain/Loss	Percent
Service hours	176	102	74	73%
Circulation	2,938	1,173	1,765	150%
Curbside appts.	8			
Door count	3,878	0	3,878	#DIV/0!
Programs	35	3	32	1067%
Prog. Attendance	113	38	75	197%
Reference	915	613	302	49%
Hours of Computer Use	182	0	182	#DIV/0!
WiFi sessions	197	68	129	190%
Library card registrations	15	6	9	150%

Documents notarized: 2

DOUGLASS	2021	2020	Gain/Loss	Percent
Service hours	168	126	42	33%
Circulation	3,020	1,696	1,324	78%
Curbside appts.	10			
Door count	2,726	0	2,726	#DIV/0!
Programs	4	8	-4	-50%
Prog. Attendance	190	31	159	513%
Reference	260	186	74	40%
Hours of Computer Use	89	0	89	#DIV/0!
WiFi sessions	223	78	145	186%
Library card registrations	26	6	20	333%

Documents Notarized: 0

Non-reference transactions: 235

LINCOLN	2021	2020	Gain/Loss	Percent
Service hours	150	102	48	47%
Circulation	1,221	1,855	-634	-34%
Curbside appts.	0			
Door count	4,727	3,000	1,727	58%
Programs	26	11	15	136%
Prog. Attendance	559	102	457	448%
Reference	609	312	297	95%
Hours of Computer Use	316	159	157	99%
WiFi sessions	731	493	238	48%
Library card registrations	25	15	10	67%

Documents Notarized: 27

Non-reference transactions: 481

TOY LIBRARY	2021	2020	Gain/Loss	Percent
Circulation	145	0	145	#DIV/0!
Door Count	76	0	76	#DIV/0!
Programs	6	0	6	#DIV/0!
Prog. Attendance	43	0	43	#DIV/0!

\*\*Total of Programs and Program Attendance includes online programs, uses of the Safe to Be Smart program at Arnett, Lincoln, Maplewood, Sully and Wheatley Branches, and uses of the Literacy Aide program at all branches except Monroe and

<u>LYELL</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	147	102	45	44%
Circulation	1,070	783	287	37%
Curbside appts.	0			
Door count	4,020	0	4,020	#DIV/0!
Programs	17	26	-9	-35%
Program attendance	252	329	-77	-23%
Reference questions	86	119	-33	-28%
Hours of Computer Use	370	0	370	#DIV/0!
WiFi sessions	360	246	114	46%
Library card registrations	18	5	13	260%

Documents notarized: 1  
 Non-reference transactions: 553

<u>MAPLEWOOD</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	168	102	66	64%
Circulation	2,470	1,460	1,010	69%
Curbside appts.	1			
Door count	5,640	3,190	2,450	77%
Programs	43	1	42	4200%
Program attendance	759	18	741	4117%
Reference questions	52	62	-10	-16%
Hours of Computer Use	534	194	340	175%
WiFi sessions	661	608	53	9%
Library card registrations	27	15	12	80%

Documents notarized: 26  
 Non-reference transactions: 337

<u>MONROE</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	160	102	58	57%
Circulation	3,112	1,518	1,594	105%
Curbside appts.	4			
Door count	2,419	0	2,419	#DIV/0!
Programs	11	1	10	1000%
Program attendance	57	40	17	43%
Reference questions	272	345	-73	-21%
Hours of Computer Use	177	0	177	#DIV/0!
WiFi sessions	140	97	43	44%
Library card registrations	45	24	21	88%

Documents notarized: 32  
 Non-reference transactions: 251

<u>SULLY</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	166	102	64	63%
Circulation	1,866	531	1,335	251%
Curbside appts.	0			
Door count	2,272	828	1,444	174%
Programs	19	15	4	27%
Program attendance	552	202	350	173%
Reference questions	376	199	177	89%
Hours of Computer Use	226	0	226	#DIV/0!
WiFi sessions	281	155	126	81%
Library card registrations	21	1	20	2000%

Documents notarized: 9  
 Non-reference transactions: 423

<u>WHEATLEY</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	167	102	65	64%
Circulation	1,190	863	327	38%
Curbside appts.	0			
Door count	3,055	0	3,055	#DIV/0!
Programs	7	0	7	#DIV/0!
Program attendance	46	0	46	#DIV/0!
Reference questions	374	357	17	5%
Hours of Computer Use	268	0	268	#DIV/0!
WiFi sessions	303	181	122	67%
Library card registrations	6	1	5	500%

Documents notarized: 0  
 Non-reference transactions: 637

<u>WINTON</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	172	102	70	69%
Circulation	7,601	5,409	2,192	41%
Curbside appts.	0			
Door count	5,131	4,350	781	18%
Programs	12	0	12	#DIV/0!
Program attendance	146	0	146	#DIV/0!
Reference questions	387	548	-161	-29%
Hours of Computer Use	270	191	79	41%
WiFi sessions	682	380	302	79%
Library card registrations	44	29	15	52%

Documents notarized: 11  
 Non-reference transactions: 414