

Central Library Statistics
SEPTEMBER 2021

	SEP '21	SEP '20	Gain/Loss	Percent
TOTAL CIRCULATION*	39,188	33,938	5,250	15%
<i>REFERENCE QUESTIONS</i>				
In Person	2,338	1,990	348	17%
Telephone	907	1,158	(251)	-22%
IM/Chat	160	208	(48)	-23%
Letter	851	852	(1)	0%
E-mail	144	245	(101)	-41%
TOTAL REFERENCE**	4,400	4,453	(53)	-1%
Notary Services	85	54	31	57%
<i>PROGRAMS/VISITS</i>				
PROGRAMS***	70	26	44	169%
PROGRAM ATTENDANCE***	2,790	210	2,580	1229%
Tours	3	-	3	
Tour Attendance	19	-	19	
HEAD COUNT	15,128	9,915	5,213	53%
HOURS OPEN	232	144	87.5	61%
DAYS OPEN	25	23	2	9%
HOURS OF COMPUTER USE	1,831	783	1,048	134%
WiFi SESSIONS	2,884	1,709	1,175	69%
NEW PATRON REGISTRATIONS	178	61	117	192%

*Includes online and telephone renewals of all formats and in-house circulation.
 **Staff reported 856 non-reference transactions with patrons.
 ***Includes online programming and attendance

