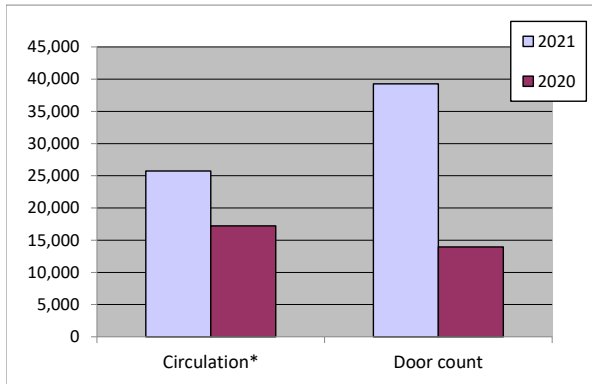
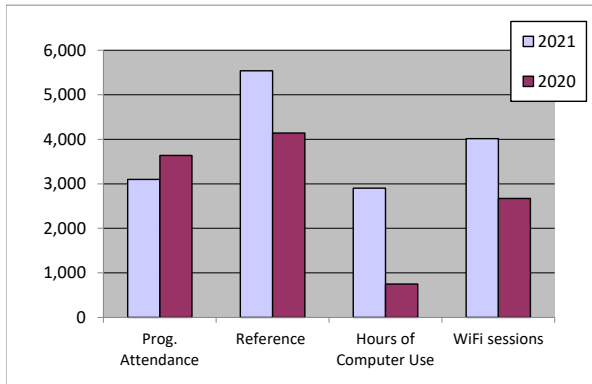


Rochester Public Library - Branch Library Statistics -OCTOBER 2021 compared to OCTOBER 2020



Total - All Branches	2021	2020	Gain/Loss	Percent
Service hours	1,535	1,005	530	53%
Circulation*	25,743	17,217	8,526	50%
Curbside appts.	36			
Door count	39,276	13,946	25,330	182%
Programs**	279	165	114	69%
Prog. Attendance	3,098	3,637	-539	-15%
Reference	5,537	4,141	1,396	34%
Hours of Computer Use	2,902	747	2,155	288%
WiFi sessions	4,016	2,671	1,345	50%
Library card registrations	375	121	254	210%

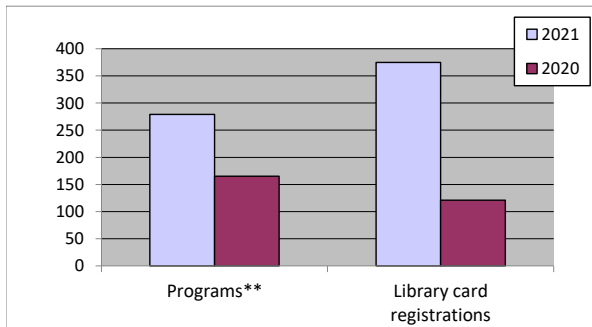
*Circulation includes renewals and in-house use of materials.



ARNETT	2021	2020	Gain/Loss	Percent
Service hours	171	111	60	54%
Circulation	2,037	2,194	-157	-7%
Curbside appts.	3			
Door count	3,781	3,200	581	18%
Programs	41	30	11	37%
Prog. Attendance	456	621	-165	-27%
Reference	923	1,103	-180	-16%
Hours of Computer Use	649	131	518	395%
WiFi sessions	464	295	169	57%
Library card registrations	147	30	117	390%

Documents notarized: 46

Non-reference transactions: 849



CHARLOTTE	2021	2020	Gain/Loss	Percent
Service hours	158	96	62	65%
Circulation	3,066	1,139	1,927	169%
Curbside appts.	9			
Door count	4,192	0	4,192	#DIV/0!
Programs	56	4	52	1300%
Prog. Attendance	242	238	4	2%
Reference	1,836	553	1,283	232%
Hours of Computer Use	191	0	191	#DIV/0!
WiFi sessions	198	67	131	196%
Library card registrations	26	2	24	1200%

Documents notarized: 5

DOUGLASS	2021	2020	Gain/Loss	Percent
Service hours	152	126	26	21%
Circulation	3,125	1,500	1,625	108%
Curbside appts.	5			
Door count	5,995	0	5,995	#DIV/0!
Programs	9	24	-15	-63%
Prog. Attendance	26	445	-419	-94%
Reference	157	336	-179	-53%
Hours of Computer Use	78	0	78	#DIV/0!
WiFi sessions	239	84	155	185%
Library card registrations	10	4	6	150%

Documents notarized: 1

Non-reference transactions: 134

LINCOLN	2021	2020	Gain/Loss	Percent
Service hours	136	96	40	42%
Circulation	1,329	1,552	-223	-14%
Curbside appts.	0			
Door count	4,244	3,166	1,078	34%
Programs	19	39	-20	-51%
Prog. Attendance	297	1,193	-896	-75%
Reference	1,268	568	700	123%
Hours of Computer Use	288	196	92	47%
WiFi sessions	703	522	181	35%
Library card registrations	24	10	14	140%

Documents notarized: 8

Non-reference transactions: 523

TOY LIBRARY	2021	2020	Gain/Loss	Percent
Circulation	0	0	0	#DIV/0!
Door Count	104	0	104	#DIV/0!
Programs	8	0	8	#DIV/0!
Prog. Attendance	73	0	73	#DIV/0!

**Total of Programs and Program Attendance includes online programs, uses of the Safe to Be Smart program at Arnett, Lincoln, Maplewood, Sully and Wheatley Branches, and uses of the Literacy Aide program at all branches except Monroe and

<u>LYELL</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	131	96	35	36%
Circulation	1,048	491	557	113%
Curbside appts.	0			
Door count	3,252	0	3,252	#DIV/0!
Programs	59	14	45	321%
Prog. Attendance	371	202	169	84%
Reference	49	106	-57	-54%
Hours of Computer Use	321	0	321	#DIV/0!
WiFi sessions	331	256	75	29%
Library card registrations	24	4	20	500%

Documents notarized: 0
Non-reference transactions: 663

<u>MAPLEWOOD</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	157	96	61	63%
Circulation	1,680	1,588	92	6%
Curbside appts.	1			
Door count	4,856	2,846	2,010	71%
Programs	20	20	0	0%
Prog. Attendance	653	78	575	737%
Reference	28	67	-39	-58%
Hours of Computer Use	422	238	184	77%
WiFi sessions	704	585	119	20%
Library card registrations	21	11	10	91%

Documents notarized: 5
Non-reference transactions: 290

<u>MONROE</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	156	96	60	63%
Circulation	3,441	1,735	1,706	98%
Curbside appts.	6			
Door count	2,224	0	2,224	#DIV/0!
Programs	27	7	20	286%
Prog. Attendance	205	503	-298	-59%
Reference	270	234	36	15%
Hours of Computer Use	132	0	132	#DIV/0!
WiFi sessions	135	93	42	45%
Library card registrations	55	24	31	129%

Documents notarized: 10
Non-reference transactions: 240

<u>SULLY</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	156	96	60	63%
Circulation	1,542	812	730	90%
Curbside appts.	0			
Door count	2,922	0	2,922	#DIV/0!
Programs	17	8	9	113%
Prog. Attendance	491	159	332	209%
Reference	218	397	-179	-45%
Hours of Computer Use	212	0	212	#DIV/0!
WiFi sessions	290	155	135	87%
Library card registrations	19	6	13	217%

Documents notarized: 4
Non-reference transactions: 440

<u>WHEATLEY</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	156	96	60	63%
Circulation	1,212	506	706	140%
Curbside appts.	0			
Door count	3,135	0	3,135	#DIV/0!
Programs	25	18	7	39%
Prog. Attendance	282	188	94	50%
Reference	465	346	119	34%
Hours of Computer Use	340	0	340	#DIV/0!
WiFi sessions	321	202	119	59%
Library card registrations	21	2	19	950%

Documents notarized: 0
Non-reference transactions: 1020

<u>WINTON</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	162	96	66	69%
Circulation	7,263	5,700	1,563	27%
Curbside appts.	12			
Door count	4,675	4,734	-59	-1%
Programs	6	1	5	500%
Prog. Attendance	75	10	65	650%
Reference	323	431	-108	-25%
Hours of Computer Use	269	182	87	48%
WiFi sessions	631	412	219	53%
Library card registrations	28	28	0	0%

Documents notarized: 17
Non-reference transactions: 613