

Central Library Statistics
OCTOBER 2021

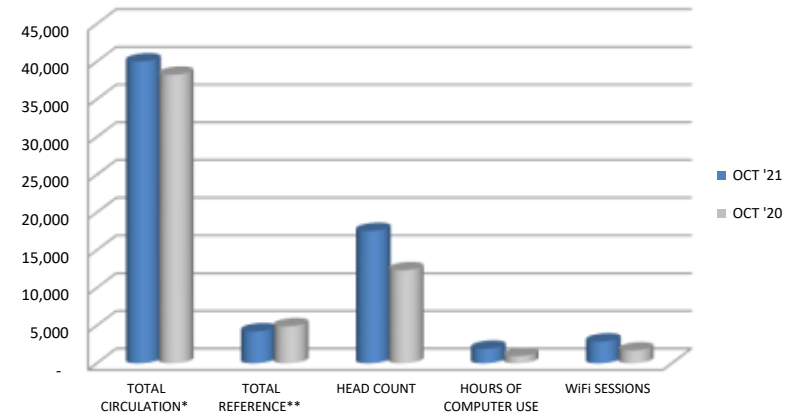
	OCT '21	OCT '20	Gain/Loss	Percent
TOTAL CIRCULATION*	40,014	38,256	1,758	5%
<i>REFERENCE QUESTIONS</i>				
In Person	2,218	2,105	113	5%
Telephone	973	1,082	(109)	-10%
IM/Chat	115	202	(87)	-43%
Letter	741	899	(158)	-18%
E-mail	182	615	(433)	-70%
TOTAL REFERENCE**	4,229	4,903	(674)	-14%
<i>PROGRAMS/VISITS</i>				
PROGRAMS***	88	99	(11)	-11%
PROGRAM ATTENDANCE***	3,014	548	2,466	450%
Tours	2	1	1	100%
Tour Attendance	6	8	(2)	-25%
<i>HEAD COUNT</i>				
HEAD COUNT	17,535	12,333	5,202	42%
<i>HOURS OPEN</i>				
HOURS OPEN	207	168	38.5	23%
DAYS OPEN	23	25	(2)	-8%
<i>HOURS OF COMPUTER USE</i>				
HOURS OF COMPUTER USE	1,920	945	975	103%
<i>WiFi SESSIONS</i>				
WiFi SESSIONS	2,880	1,695	1,185	70%
<i>NEW PATRON REGISTRATIONS</i>				
NEW PATRON REGISTRATIONS	193	84	109	130%

*Includes online and telephone renewals of all formats and in-house circulation.

**Staff reported 866 non-reference transactions with patrons.

***Includes online programming and attendance

Central Circulation, Reference, Head Count, Hours of Computer Use, WiFi Sessions



Programs, Attendance, Hours Open, New Patron Registrations

