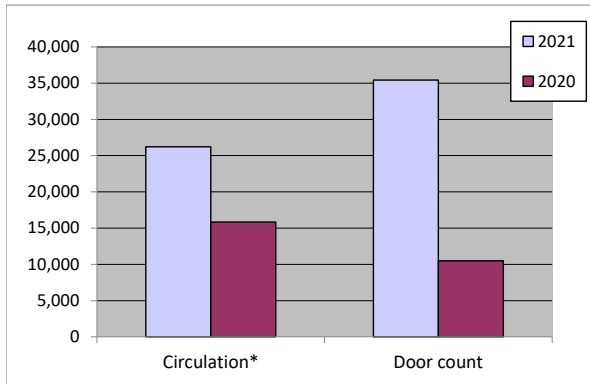
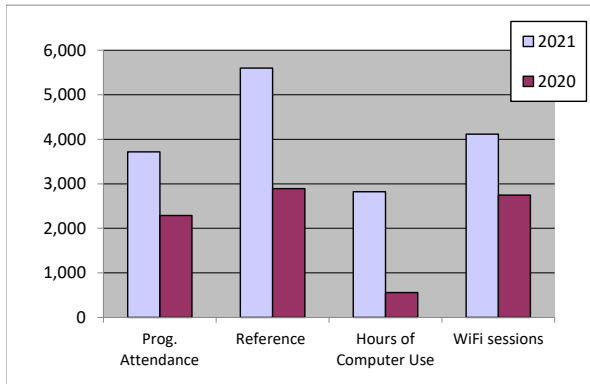


Rochester Public Library - Branch Library Statistics -NOVEMBER 2021 compared to NOVEMBER 2020



Total - All Branches	2021	2020	Gain/Loss	Percent
Service hours	1,593	887	706	80%
Circulation*	26,218	15,831	10,387	66%
Curbside appts.	42			
Door count	35,414	10,499	24,915	237%
Programs**	211	136	75	55%
Prog. Attendance	3,717	2,289	1,428	62%
Reference	5,598	2,892	2,706	94%
Hours of Computer Use	2,820	559	2,261	404%
WiFi sessions	4,114	2,749	1,365	50%
Library card registrations	228	104	124	119%

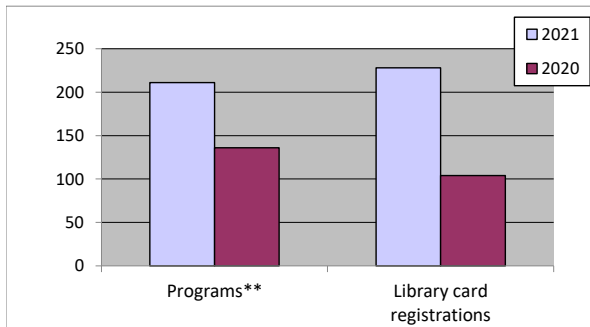
\*Circulation includes renewals and in-house use of materials.



ARNETT	2021	2020	Gain/Loss	Percent
Service hours	177	89	88	99%
Circulation	2,227	2,101	126	6%
Curbside appts.	6			
Door count	3,824	3,600	224	6%
Programs	45	28	17	61%
Prog. Attendance	579	456	123	27%
Reference	1,498	872	626	72%
Hours of Computer Use	557	185	372	201%
WiFi sessions	445	285	160	56%
Library card registrations	42	38	4	11%

Documents notarized: 38

Non-reference transactions: 958



CHARLOTTE	2021	2020	Gain/Loss	Percent
Service hours	158	86	72	84%
Circulation	3,171	1,197	1,974	165%
Curbside appts.	11			
Door count	3,798	0	3,798	
Programs	27	5	22	440%
Prog. Attendance	87	44	43	98%
Reference	1,842	304	1,538	506%
Hours of Computer Use	139	0	139	
WiFi sessions	229	84	145	173%
Library card registrations	24	3	21	700%

Documents notarized: 6

DOUGLASS	2021	2020	Gain/Loss	Percent
Service hours	160	104	56	54%
Circulation	2,973	1,455	1,518	104%
Curbside appts.	2			
Door count	2,957	0	2,957	
Programs	2	23	-21	-91%
Prog. Attendance	178	226	-48	-21%
Reference	179	327	-148	-45%
Hours of Computer Use	100	0	100	
WiFi sessions	254	91	163	179%
Library card registrations	22	1	21	2100%

Documents notarized: 2

Non-reference transactions: 152

LINCOLN	2021	2020	Gain/Loss	Percent
Service hours	148	86	62	72%
Circulation	1,507	1,059	448	42%
Curbside appts.	1			
Door count	4,083	3,685	398	11%
Programs	16	32	-16	-50%
Prog. Attendance	292	1,057	-765	-72%
Reference	624	509	115	23%
Hours of Computer Use	322	110	212	193%
WiFi sessions	743	605	138	23%
Library card registrations	17	11	6	55%

Documents notarized: 0

Non-reference transactions: 207

TOY LIBRARY	2021	2020	Gain/Loss	Percent
Circulation	232	0	232	
Door Count	170	0	170	
Programs	8	0	8	
Prog. Attendance	55	0	55	

\*\*Total of Programs and Program Attendance includes online programs, uses of the Safe to Be Smart program at Arnett, Lincoln, Maplewood, Sully and Wheatley Branches, and uses of the Literacy Aide program at all branches except Monroe and

<u>LYELL</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	146	86	60	70%
Circulation	1,095	586	509	87%
Curbside appts.	0			
Door count	3,342	0	3,342	
Programs	31	13	18	138%
Prog. Attendance	126	150	-24	-16%
Reference	164	81	83	102%
Hours of Computer Use	315	0	315	
WiFi sessions	350	285	65	23%
Library card registrations	10	2	8	400%

Documents notarized: 0  
 Non-reference transactions: 563

<u>MAPLEWOOD</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	160	92	68	74%
Circulation	1,577	1,337	240	18%
Curbside appts.	2			
Door count	4,616	0	4,616	
Programs	16	2	14	700%
Prog. Attendance	720	28	692	2471%
Reference	54	37	17	46%
Hours of Computer Use	365	143	222	155%
WiFi sessions	667	565	102	18%
Library card registrations	25	8	17	213%

Documents notarized: 5  
 Non-reference transactions: 262

<u>MONROE</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	159	92	67	73%
Circulation	3,105	1,658	1,447	87%
Curbside appts.	8			
Door count	2,181	0	2,181	
Programs	18	4	14	350%
Prog. Attendance	152	55	97	176%
Reference	193	190	3	2%
Hours of Computer Use	139	0	139	
WiFi sessions	124	101	23	23%
Library card registrations	25	18	7	39%

Documents notarized: 12  
 Non-reference transactions: 235

<u>SULLY</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	162	92	70	76%
Circulation	1,756	703	1,053	150%
Curbside appts.	0			
Door count	3,296	0	3,296	
Programs	28	9	19	211%
Prog. Attendance	901	96	805	839%
Reference	283	129	154	119%
Hours of Computer Use	256	0	256	
WiFi sessions	303	119	184	155%
Library card registrations	19	1	18	1800%

Documents notarized: 5  
 Non-reference transactions: 604

<u>WHEATLEY</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	161	68	93	137%
Circulation	1,380	475	905	191%
Curbside appts.	0			
Door count	2,840	0	2,840	
Programs	22	19	3	16%
Prog. Attendance	615	168	447	266%
Reference	310	61	249	408%
Hours of Computer Use	377	0	377	
WiFi sessions	360	180	180	100%
Library card registrations	16	1	15	1500%

Documents notarized: 1  
 Non-reference transactions: 829

<u>WINTON</u>	<u>2021</u>	<u>2020</u>	<u>Gain/Loss</u>	<u>Percent</u>
Service hours	162	92	70	76%
Circulation	7,427	5,260	2,167	41%
Curbside appts.	12			
Door count	4,477	3,214	1,263	39%
Programs	6	1	5	500%
Prog. Attendance	67	9	58	644%
Reference	451	382	69	18%
Hours of Computer Use	250	121	129	107%
WiFi sessions	639	434	205	47%
Library card registrations	28	21	7	33%

Documents notarized: 37  
 Non-reference transactions: 433