

Central Library Statistics  
DECEMBER 2021

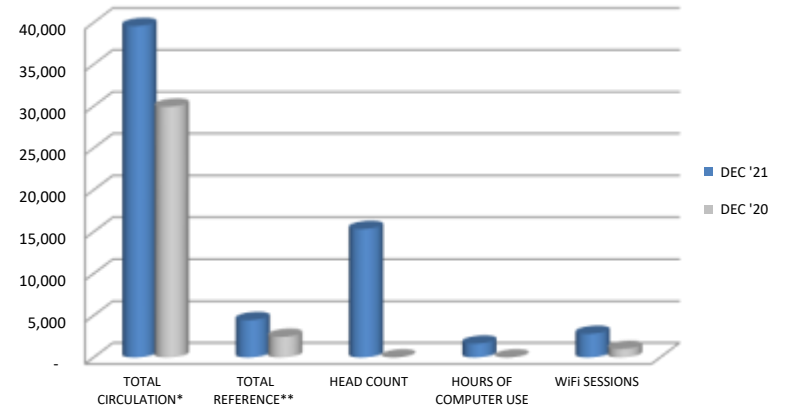
	DEC '21	DEC '20	Gain/Loss	Percent
<b>TOTAL CIRCULATION*</b>	39,593	29,955	9,638	32%
Curbside Appointments	4	539	(535)	-99%
<i>REFERENCE QUESTIONS</i>				
In Person	2,698	218	2,480	1138%
Telephone	831	1,007	(176)	-17%
IM/Chat	105	220	(115)	-52%
Letter	698	793	(95)	-12%
E-mail	126	219	(93)	-42%
<b>TOTAL REFERENCE**</b>	4,458	2,457	2,001	81%
Notary Services	101	539	(438)	-81%
<i>PROGRAMS/VISITS</i>				
<b>PROGRAMS***</b>	67	61	6	10%
<b>PROGRAM ATTENDANCE***</b>	3,522	1,032	2,490	241%
Tours	-	3	(3)	
Tour Attendance	-	23	(23)	
<b>HEAD COUNT</b>	15,346	-	15,346	
<b>HOURS OPEN</b>	223	105	117.5	112%
DAYS OPEN	21	21	-	0%
<b>HOURS OF COMPUTER USE</b>	1,649	-	1,649	
<b>WiFi SESSIONS</b>	2,815	1,018	1,797	177%
<b>NEW PATRON REGISTRATIONS</b>	143	37	106	286%

\*Includes online and telephone renewals of all formats and in-house circulation.

\*\*Staff reported 797 non-reference transactions with patrons.

\*\*\*Includes online programming and attendance

Central Circulation, Reference,  
Head Count, Hours of Computer Use, WiFi Sessions



Programs, Attendance, Hours Open,  
New Patron Registrations

