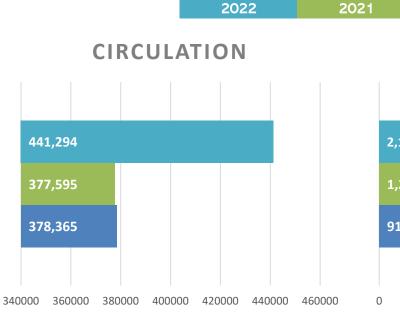
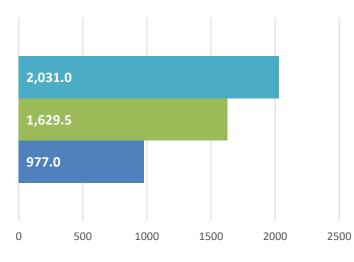
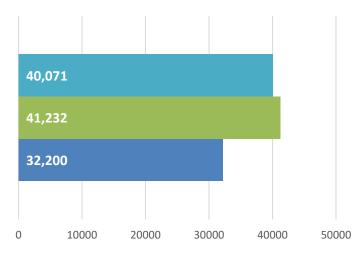
### RPL Central Statistics YTD Jan - Oct

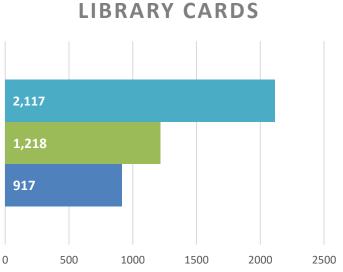


**SERVICE HOURS** 



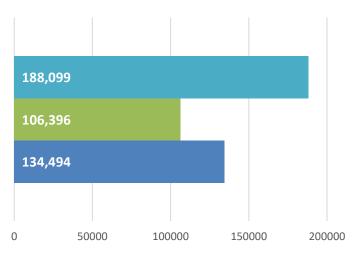
**REFERENCE QUESTIONS** 



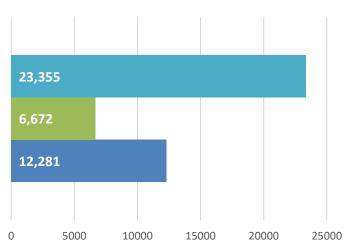


2020

VISITS



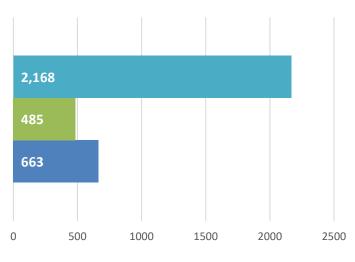
**NON-REFERENCE** 



### RPL Central Statistics YTD Jan - Oct



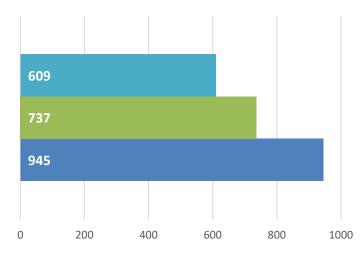
## NOTARY



# COMPUTER HOURS



**GROUP PROGRAMS** 



**DEFINITIONS** 

**Circulation**: Includes the circulation of all library materials both over the desk and virtual/e-content.

**Library Cards**: New patron registrations. Excludes renewals. **Service Hours**: Hours the library is open to the public.

Visits: Door count of persons entering the library.

**Reference Questions**: Questions requiring staff to recommend, interpret, evaluate, instruct, etc.

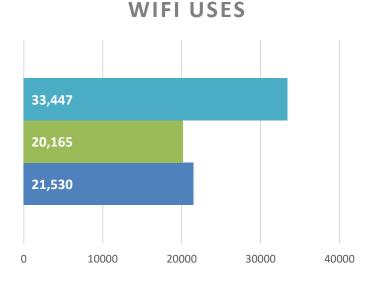
**Non-reference**: Directional questions. E.g., What are the hours? Where is\_\_\_\_?

**Notary**: Notary Public acts. Each signature counts as one act. **Computer Hours**: Hours patrons used the public PCs.

WiFi Uses: Number of log-ins to the public WiFi.

**Group Programs**: In-person and online programs. Excludes oneon-one programs and take-n-make.

**Program Attendance**: Attendance at Group Programs. Excludes staff and presenters.



## **PROGRAM ATTENDANCE**

