**RPL Branch Statistics YTD**
*Jan - Nov*

### Definitions

**Circulation**: Includes the circulation of all library materials both over the desk and virtual/e-content.

**Library Cards**: New patron registrations. Excludes renewals.

**Service Hours**: Hours the library is open to the public.

**Visits**: Door count of persons entering the library.

**Reference Questions**: Questions requiring staff to recommend, interpret, evaluate, instruct, etc.

**Non-reference**: Directional questions. E.g., What are the hours? Where is___?

**Notary**: Notary Public acts. Each signature counts as one act.

**Computer Hours**: Hours patrons used the public PCs.

**WiFi Uses**: Number of log-ins to the public WiFi.

**Group Programs**: In-person and online programs. Excludes one-on-one programs and take-n-make.

**Program Attendance**: Attendance at Group Programs. Excludes staff and presenters.