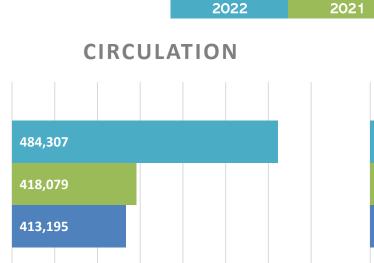
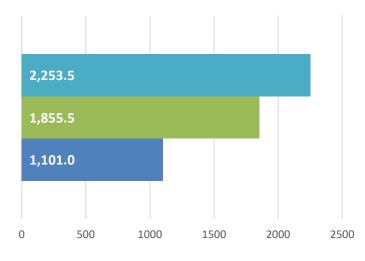
### **RPL Central Statistics YTD** Jan - Nov

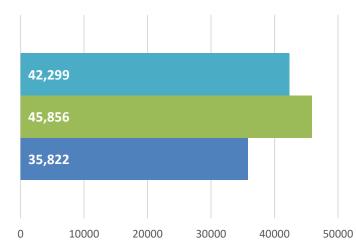


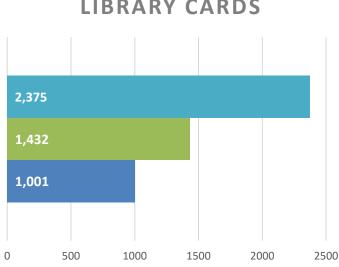
360000 380000 400000 420000 440000 460000 480000 500000

**SERVICE HOURS** 

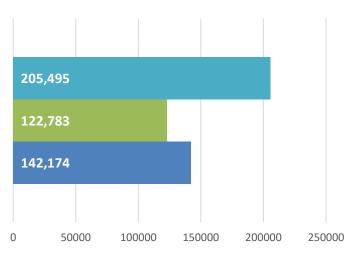


**REFERENCE QUESTIONS** 

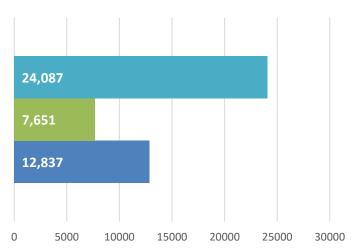




VISITS



**NON-REFERENCE** 



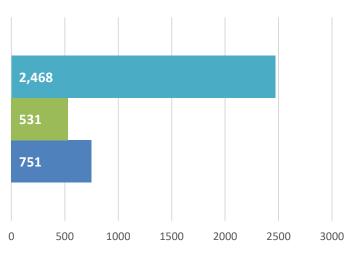
### **LIBRARY CARDS**

2020

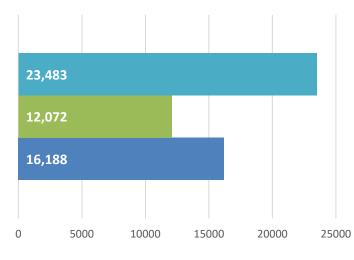
### RPL Central Statistics YTD Jan - Nov



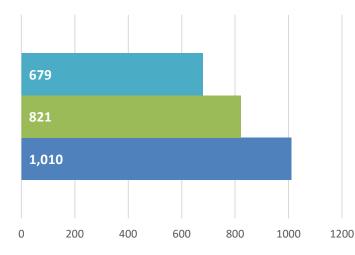
### NOTARY



# COMPUTER HOURS



**GROUP PROGRAMS** 



### DEFINITIONS

**Circulation**: Includes the circulation of all library materials both over the desk and virtual/e-content.

**Library Cards**: New patron registrations. Excludes renewals. **Service Hours**: Hours the library is open to the public.

**Visits**: Door count of persons entering the library.

**Reference Questions**: Questions requiring staff to recommend, interpret, evaluate, instruct, etc.

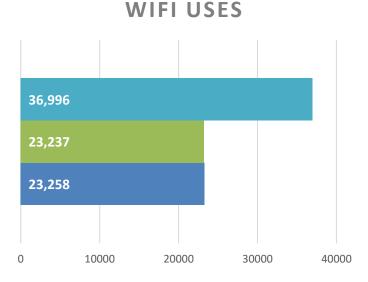
**Non-reference**: Directional questions. E.g., What are the hours? Where is\_\_\_\_?

**Notary**: Notary Public acts. Each signature counts as one act. **Computer Hours**: Hours patrons used the public PCs.

WiFi Uses: Number of log-ins to the public WiFi.

**Group Programs**: In-person and online programs. Excludes oneon-one programs and take-n-make.

**Program Attendance**: Attendance at Group Programs. Excludes staff and presenters.



## **PROGRAM ATTENDANCE**

