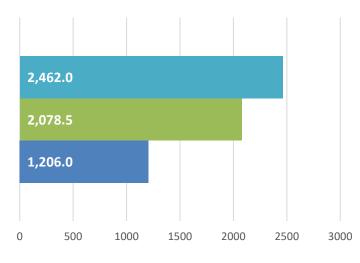
RPL Central Statistics YTD Jan - Dec

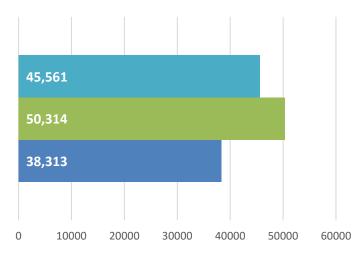


400000 420000 440000 460000 480000 500000 520000 540000

SERVICE HOURS

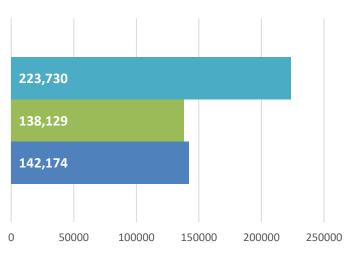


REFERENCE QUESTIONS

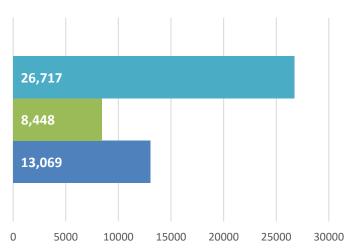


0 500 1000 1500 2000 2500 3000

VISITS



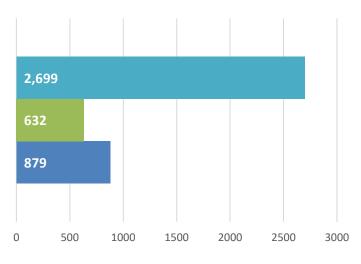
NON-REFERENCE



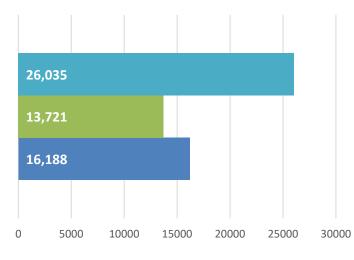
RPL Central Statistics YTD Jan - Dec



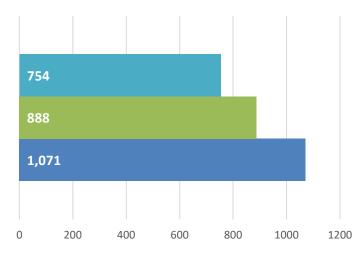
NOTARY



COMPUTER HOURS



GROUP PROGRAMS



DEFINITIONS

Circulation: Includes the circulation of all library materials both over the desk and virtual/e-content.

Library Cards: New patron registrations. Excludes renewals. **Service Hours**: Hours the library is open to the public.

Visits: Door count of persons entering the library.

Reference Questions: Questions requiring staff to recommend, interpret, evaluate, instruct, etc.

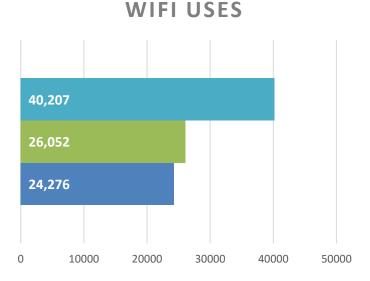
Non-reference: Directional questions. E.g., What are the hours? Where is____?

Notary: Notary Public acts. Each signature counts as one act. **Computer Hours**: Hours patrons used the public PCs.

WiFi Uses: Number of log-ins to the public WiFi.

Group Programs: In-person and online programs. Excludes oneon-one programs and take-n-make.

Program Attendance: Attendance at Group Programs. Excludes staff and presenters.



PROGRAM ATTENDANCE

