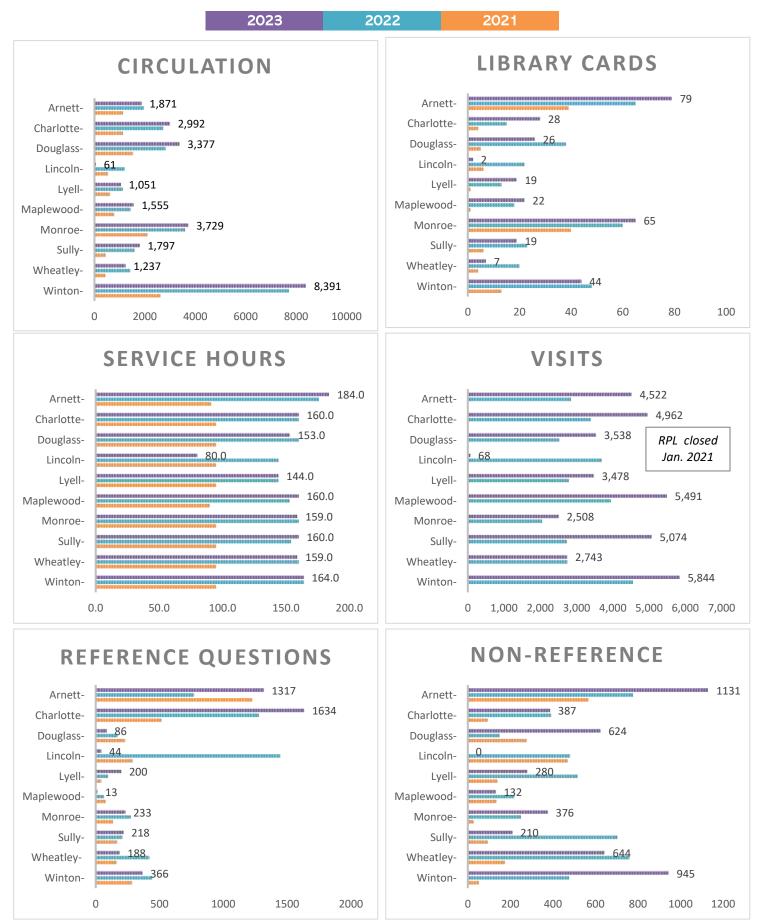
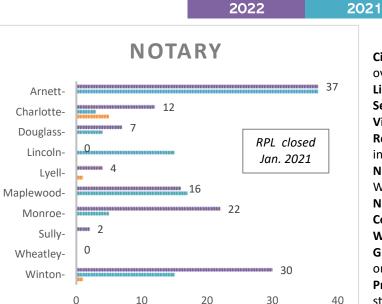


Jan

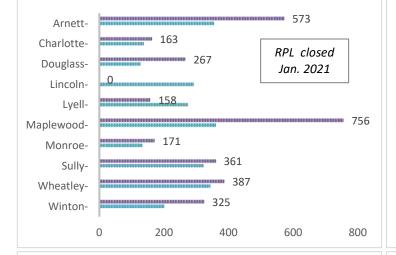


RPL Branch Statistics YTD

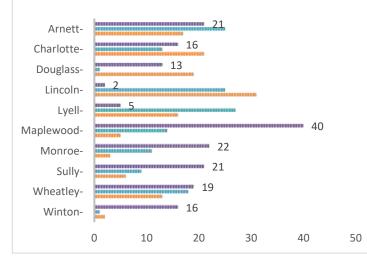
Jan



COMPUTER HOURS



GROUP PROGRAMS



DEFINITIONS

Circulation: Includes the circulation of all library materials both over the desk and virtual/e-content.

Library Cards: New patron registrations. Excludes renewals. **Service Hours**: Hours the library is open to the public.

Visits: Door count of persons entering the library.

2020

Reference Questions: Questions requiring staff to recommend, interpret, evaluate, instruct, etc.

Non-reference: Directional questions. E.g., What are the hours? Where is____?

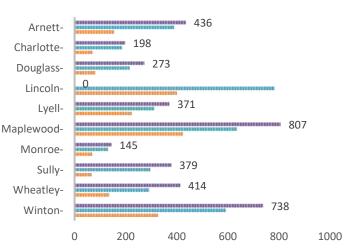
Notary: Notary Public acts. Each signature counts as one act. **Computer Hours**: Hours patrons used the public PCs.

WiFi Uses: Number of log-ins to the public WiFi.

Group Programs: In-person and online programs. Excludes oneon-one programs and take-n-make.

Program Attendance: Attendance at Group Programs. Excludes staff and presenters.

WIFI SESSIONS



PROGRAM ATTENDANCE

