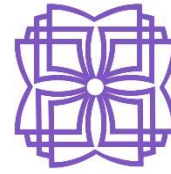




**Monroe County
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Joint MCLS & RPL Board of Trustees Meeting

Kusler-Cox Auditorium, Rundel Memorial Library Building

December 6, 2024, 3:00 p.m.

Agenda

- | | | |
|--|--|-------------------|
| I. PUBLIC COMMENTS | | Corcoran/Benjamin |
| II. MCLS ACTION ITEMS | | |
| Springshare Professional Services Agreement | | Hasselwander |
| III. RPL ACTION ITEMS | | |
| None | | |
| IV. JOINT EXECUTIVE SESSION | | |
| To discuss the selection of a new Library Director | | |
| V. JOINT ACTION ITEMS | | |
| Appoint a new Library Director | | Corcoran/Benjamin |
| VI. OTHER BUSINESS | | |
| Trustee Resources binder updates | | Mansour |
| VII. ADJOURNMENT | | |



**Monroe County
Library System**

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115 South Avenue | Rochester | New York | 14604

Monroe County Library System Board of Trustees Meeting

December 6, 2024, 3:00 p.m.

Action Item

Springshare Professional Services Agreement (Hasselwander)

As mentioned during the development of the 2025 MCLS budget, the i-tiva server (CARL notification services) sunsets this year. The MCLS Office convened a team with support from Director's Council and member library staff to review potential replacement options. The team recommends implementation of Patron Point, a product of Springshare, LLC. The Patron Point software will provide automated messaging to library patrons through both email and Short Message Service (SMS/text) notices. The annual cost for the subscription is \$19,860.01. SMS notifications will be billed separately on a transaction basis and invoiced annually. The estimated cost for on-going SMS services is \$10,000 a year. The 2025 MCLS budget reserved \$25,000 for the cost of a new provider. The system may also be able to eliminate Constant Contact expenses for additional savings.

Board Action Requested: Approve a professional services agreement with Springshare, LLC for its Patron Point service in an amount not to exceed \$19,860.01 through December 31, 2025.