TO: RPL Board of Trustees  
FROM: Patricia Uttaro, Director  
DATE: January 31, 2018  
SUBJECT: Monthly Report – January 2018

**Action Items**

**RPL Fiscal Year 2017 Financial Audit (Agenda Item II.6)**

The Library’s auditors, Freed Maxick CPAs, have completed their audit of the 2016-17 RPL fiscal year and met with the RPL Board Finance Committee on December 6, 2017 to review their findings. The Board Finance committee members will provide their summary and recommendation to the Board, the management report and financial statements will be shared electronically.

BOARD ACTION REQUESTED: Acceptance of Freed Maxick’s audit of the 2016-17 fiscal year.

**Network Cabling Assessments Agreement (Agenda Item II.7)**

The RPL has multiple branch sites with aged network cabling, which supports the Local Area Network within the building from our vendor’s fiber optic switch to RPL IT equipment. Replacement of cables is eligible for Category 2 (network infrastructure) funding under the federal e-rate program, at up to 85% reimbursement. As the MCLS now files e-rate for all members, the MCLS/RPL has set criteria for member libraries to participate in evaluating network cables to determine if the system will submit a multi-site e-rate bid. Four RPL branch libraries and five town libraries have opted to participate in network assessments. To assist in the assessment, the RPL recommends network vendor Tele Data Com to document current equipment, provide speed testing of a representative sample of public and staff ports/cables, and examine current cabling runs in each building. Their reporting and estimates of probable cost will assist in the development of the MCLS’ e-rate bid.

Tele Data Com will charge an hourly rate of $60, for a total, not to exceed fee of $4,500. Funding will come from LAS professional services (operating) budget, a portion of which will be included in System Services charges to MCLS. The work will be completed by March 1, 2018 to enable e-rate bid scheduling.

BOARD ACTION REQUESTED: Approval of a Professional Services Agreement with Tele Data Com, Inc., for the services described, for an amount not to exceed $4,500.

**Rochester Regional Library Council Tech Grant Acceptance (Agenda Item II.8)**

The Local History Division applied for and received a $10,000 Technology Grant from Rochester Regional Library Council to digitize three German language newspapers published between 1851 and 1978. The digitized files will be added to the New York Newspapers database and made widely available. Few foreign language newspapers have been digitized and this will be a pilot in conjunction with the Rochester Federation of German American Societies and the Northern New York Library Network to test the scanning and readability of old fonts and scripts. The project is expected to be complete in Spring, 2018.

BOARD ACTION REQUESTED– Acceptance of $9,900 from the Rochester Regional Library Council for the scanning of German language newspapers.
RRLC Contract for Digitizing German Language Newspapers (Agenda Item II.9)
The Rochester Regional Library Council will be contracted to provide digitizing services to the Rochester Public Library. The Local History Division applied for and received a $9,900 Technology Grant from Rochester Regional Library Council to digitize three German language newspapers published between 1851 and 1978 (roughly 43,000 pages). The digitized images and searchable data will be uploaded to the New York Heritage website to provide widespread public access as part of the technology grant written by Local History staff last June. The contract amount for digitizing is not to exceed $9,900.

BOARD ACTION REQUESTED - Approval of contract with RRLC for digitizing and uploading of City Directories with total cost not to exceed $9,900.

ALA American Dream Literacy Initiative Grant Acceptance (Agenda Item II.10)
Branch Library administration and the Winton Branch library were successful applicants in a competitive American Libraries Association (ALA) grant program, the American Dream Literacy Initiative. The Winton Branch will provide English for Speakers of Other Languages (ESOL) classes and materials, based on an identified need and current volunteer tutoring occurring on-site. The $10,000 grant award will pay for an ESOL instructor and support materials. In addition, staff training will be provided to the RPL to assist in future hosting, planning and recruiting ESOL programs and classes, with guide documents to support staff going forward. Instruction is intended for weekly four-hour classes from February through June 2018 (note agreement authorization will come before the Board in February). The FFRPL is providing support with underwriting food and beverages for an end of class celebration in summer 2018.

BOARD ACTION REQUESTED: Acceptance of an ALA grant award of $10,000 for the purpose and services described.

Request to Close the Rundel Building Early on June 14, 2018 (Agenda Item II.11)
We are requesting early closure of the Rundel Building at 5:00 pm on June 14 to accommodate set up for an event planned by the Carlson Patent & Trademark Center staff. This event will feature Dr. Jason V. Christofaro discussing the National Cancer Institute’s “Cancer Moonshot” program. The Cancer Moonshot to accelerate cancer research aims to make more therapies available to more patients, while also improving our ability to prevent cancer and detect it at an early stage. To ensure that the Cancer Moonshot's goals and approaches are grounded in the best science, a Cancer Moonshot Task Force consulted with external experts, including the presidentially appointed National Cancer Advisory Board (NCAB). A Blue-Ribbon Panel of experts was established as a working group of the NCAB to assist the board in providing this advice. The panel's charge was to provide expert advice on the vision, proposed scientific goals, and implementation of the Cancer Moonshot. Congress passed the 21st Century Cures Act in December 2016 authorizing $1.8 billion in funding for the Cancer Moonshot over 7 years. An initial $300 million has been appropriated in fiscal year (FY) 2017 to fund Moonshot initiatives.

This event is targeted to the regional medical community, especially oncologists and cancer researchers.

BOARD ACTION REQUESTED: Approval to close the Rundel Building at 5:00 pm on June 14, 2018.

Report Items
Patricia Uttaro, RPL Director

Recommended Reading/Watching
- Looking for a change to help fulfill that New Year’s resolution? Try your local library.
  


- The Culture War Being Fought Over Tomorrow’s Libraries -
  https://www.fastcodesign.com/90151650/the-culture-war-being-fought-over-tomorrows-libraries
RPL Director’s Report – January, 2018 (Continued)

- **Martha Madison Video Game Trailer** – This relates to the video game testing going on at Sully with Second Avenue Learning. [https://vimeo.com/249437669](https://vimeo.com/249437669)

**Upcoming Events**

*Take Your Child to the Library Day, February 3* - Each member library will receive advocacy post cards for patrons to fill out. The post cards will be collected by representatives from MCLS and delivered to Albany on Library Advocacy Day. The Central Library is once again using this event to showcase each division. The theme this year is *Passport to Adventure*. Families will travel to different continents, beginning at Heathrow Airport where they will get their Passport. They will then move on to Denmark, Greece, Brazil, Argentina, Japan, India, South Africa, Egypt, Antarctica, and finally to NYC, USA. Each division will have an activity that corresponds with the country they are representing. Families loved going around the library when we did the Great Amazing Library Race, so we expect this to be a well-attended and fun event for the entire Central Library. The event will take place from 1-4 pm.

**RPL Strategic Plan Progress**

*Education & Engagement*

**Kudos for Central** – I received this lovely message from retired RPL librarian Deb Leary and thought it expressed exactly what the Central Reorganization, begun in 2011, intended to accomplish. Deb worked at both Central and the Branches for many years, so has a better understanding than most of what business is like in both arenas.

“I wanted to share with you the delightful visit I had to Central Library the other day. I did some investment research in the Business Division and was very impressed with how it’s been rearranged. It was really easy for me to find what I needed and make my copies. Then I visited the Science Division looking for the old RG&E recipe books that we used to have. Jennifer remembered me and gave me fantastic service. When we couldn’t find them, she checked with Local History and sent me there. When I arrived, the box of recipe books was right at the desk waiting for me, and the young man at the desk helped me scan the recipe that I was looking for and send it to my email. So cool!

What impressed me most as I moved through the buildings, was the atmosphere - so changed from what I remember years ago. Staff seemed relaxed, cheerful and, most notably, focused on public service as they helped me and others. They were preemptively asking if people needed help, were smiling, and were always going above and beyond to fill their customer’s needs. The amount of programming, and innovative collections are also impressive. Pretty different from the days when Branches did programming and Central did Reference. Central now is a hub of activity and is so much the better for it. You should be very proud of what you’ve accomplished there!”

**Sustainability & Resources**

**Branch Facilities Master Plan** – See the document enclosed with this packet for a summary of activities, deliverables, and desired outcomes for this process. The Branch Planning Committee conducted a video conference interview with the top vendor in early January, and negotiations are underway with that vendor now.
New York Power Authority (NYPA) Press Conference –
NYPA held a press conference to congratulate the City on the completion of the energy-efficient lighting upgrades at Lincoln. The funds to complete the project were part of a phase of the Five Cities Energy Plan program which is intended to accelerate energy efficiency projects in New York’s five largest cities, outside of New York City. NYPA officials were in attendance along with Councilmember Michael Patterson, State Senator Joe Robach and Department of Environmental Services Commissioner Norman Jones. Both patrons and staff have been very pleased with the upgrades as it significantly brighter inside the building which reduces eye-strain as well more energy-efficient. Several students from Eurenio Maria de Hostos, a neighborhood school participated in Energy Preservation press conference.

Stewardship & Curation

We were informed that, after 72 years of serving Rochester, the Rochester Civic Garden Center will be closing. Central has been asked to help them relocate some of their extensive collection of botanical books. Jeff Levine met Marcia Erwin and retired Science Librarian Carolyn VanNess at the Center’s headquarters to examine the collection, which not only contains popular gardening and landscaping titles but also rare titles, many of them covering the early history of the “Flower” City. The Central Library will receive a portion of the collection once the Center completes its closing procedures.

Joseph Avenue Business Association hosted a community meeting to get the public’s input regarding the use of vacant land on the Joseph Avenue corridor that can be used as a children’s playground and park. The Lincoln Branch Library hosted this event which was well attended by community members, a representative of the SUNY Department of Landscape & Architecture, Rochester Community Design Center, and City Representatives. The turnout was impressive and demonstrated the community’s engagement; more sessions will be held in the future.

Central Library Updates
Assistant Directors Sally Snow & Tolley Reeves, EdD, reporting

Central library Wi-Fi usage – Clients per day  November 2017
Central library Wi-Fi usage – Clients per day – December 2017

Social Media (Alicia Gunther Reporting)

**Facebook**
- Page views – 687 (Nov) / 725 (Dec)
- New page likes – 46 / 48
- Page Reach – 54,509 / 47,588
- Post engagements – 6,516 / 6,938
- Checked-in and mentions – 12 / 14
- Facebook Events views - 3,279 / 5,246
- Full events calendar views 1,184 / 812
- Event Engagement- 128 / 165
- Video Views – 9,285/ 20,418
- Responded to messages on Facebook - 2 / 4
- Actions on Page - 8 / 8

**Twitter**

Profile Visits
- Rochester Public Library – 798 / 576
- MCLS – 491 / 292

New Followers
- Rochester Public Library – 16 / 13
- Monroe County Library System – 8 / 8

Engagements
- Rochester Public Library – 263 / 232
- Monroe County Library System – 24 / 8

Favorites
- Rochester Public Library - 116 / 102
- Monroe County Library System - 11 / 3

Mentions
- Rochester Public Library - 31 / 24
- Monroe County Library System - 16 / 8

**Instagram**
- New Followers – 17 (708) / 37 (745)
- Likes – 111/ 308
- Comments on a post – 0 / 5
- Mentions – 4 / 3
- Saves - 2/ 10
- Engagements- 113/ 323
Children's Services Consultant, Tonia Burton reporting

Parents at Ibero attended a workshop called “How to Raise a Reader.” This year, we have seen a huge increase in parent attendance and engagement for RAR. Parents come to sessions wanting to learn and asking meaningful questions about reading with their children. We added two new centers this month: the VOA Children’s Center and Early Childhood School #57. The number of families that Raising a Reader serves will now exceed 450 families.

The Central Library hosted the monthly Family Literacy Night for School #57. For this event, we combined some aspects of Raising a Reader family events and Exploration Stations. Families and staff participated in storytimes, crafts, a scavenger hunt, and parents and children played games designed to illustrate the importance of family bonding and the effect it has on brain development. It was a great night and we will be hosting another event in the winter with the topic of Financial Literacy. Also, RPL was on hand at the Community Thanksgiving event held at the Main Street Armory.

The Rochester Museum and Science Center had a special exhibit about the Friendship Doll Program that took place before World War I. This was a program between the United States and Japan to foster good will and ease cultural tensions between the two countries. Miss Nagasaki was the doll that was sent to RMSC. When Principal George Cooper at School #43 started his doll exchange program, the same company that created the Friendship Dolls decided to send a boy and girl doll to the school. As you know, that collection was eventually transferred to the Central Library. The Rochester Museum and Science Center asked to borrow the library dolls to be part of their special display on the Japanese Friendship Dolls. Working closely with Tonia Burton and Barbara Billingsley, present and former manager of the Children’s Center, respectively, the dolls were boxed up and taken to the Museum where they spent all of October and much of November on display. They returned home on November 15, and staff and patrons were very glad to see them.

In December, we hosted 100+ seventh graders from School 58 (World of Inquiry) for an Expedition Learning field trip. The topic was the Genesee River; in the morning, they learned the science and geography of the river from the Rochester Museum and Science Center and spent the afternoon from 12:45 – 2pm at the Central Library visiting a collaboration of information stations in several departments. Michelle Finn
RPL Director’s Report – January, 2018 (Continued)

presented information about early Rochester and the role of the Genesee River in community and industry with Local History resources. Jerry from Maintenance volunteered on his own time to talk about the river being used for mechanical HVAC purposes in the Central Library’s Rundel Memorial Building. Teen Central did double duty with touring the stacks in Rundel and showing the Ghost Hunter dvd in the department. The Circulation Department provided fine forgiveness and cards for teens that needed it: for many kids, this was their first library card and they were very excited to check out materials immediately!

ImagineYOU, John Hylton Reporting

Compilation CD Project - The ImagineYou CD project is at its midway point of completion. We have worked with five teens who have recorded and are in the finishing stages of their songs. We are in the process of starting to work with the second group of talented youth who are eager to hear their thoughts put to music. Josh Pettinger and I have been working diligently to facilitate the youth’s emotions, self-esteem and drive when it comes to the amount of time that is dedicated to producing good music. Youth participants Jesus, Latoris, and Tayari are working hard to see their musical visions heard by all.

Dedicated Learning on the Workstations - The interest in making music for the ImagineYOU CD project has increased. More youth are using the workstations to expand their knowledge and skills. They have spent many dedicated hours learning the music program Studio One 3.

Equipment & Hardware purchases
ImagineYOU purchased two Bascor quick release plates for our camera tripods and Logic Pro X for added tools for music production. ImagineYOU will always benefit from staying up to date with the latest equipment and software in the digital media industry.

Reel Pages
Reel Pages is a video program. Youth select and read books of interest and recreate scenes from the books using the green screen. Through this process, youth gain an understanding of storyboarding, acting, and cinematic shooting and editing. It’s a great tool to encourage reading, awareness and interaction with the teen librarians. This fun and engaging program provides youth with an opportunity to increase their digital media skills.

Local History, Christine Ridarsky reporting

Programs
- Genealogy Specialist Barb Koehler presented one public genealogy program at Central Library (her monthly TGIS: Think Genealogy; It’s Saturday series) and five programs at town libraries and other facilities — three for the public (one at Irondequoit and two at Fairport), one for staff (Fairport), and one for residents of Legacy at Clover Blossom.
Librarian, Jay Osborne, hosted a group of sixth-grade students, teachers, and parents from Hilton who sought to develop a better understanding of maps. Osborne selected a range of maps from library collections, including three of Civil War-era Gettysburg from the Science & History Division. Each of these maps was made before 1865, but the varying approach each mapmaker used produced strikingly different documents. The comparison of these maps to current maps of the same area provoked a surprising amount of interest, and the instructor was very pleased with the outcome for the students.

Community Outreach/Meetings

- There has been a lot of interest in the traveling version of the woman suffrage exhibition Because of Women Like Her...Winning the Vote in New York State. Since October, components of this traveling exhibit have been on display at Geva Theatre, St. John’s Home, Brighton Memorial Library, and the Wallace Library at the Rochester Institute of Technology. Ten additional sites are scheduled to host the exhibit in 2018: Chili Public Library, Webster Public Library, Pittsford Community Library, The Little Theatre, Mendon Public Library, MCC Brighton Campus Library, Gates Public Library, Greece Historical Society, Penfield Public Library, and the Monroe Branch Library. More host sites will be added as the year progresses. More than 28,000 visitors have seen the traveling exhibit so far.

- Ridarsky continued to represent the City and the Library on the Frederick Douglass Bicentennial Commemoration Committee and met with that group once. A public event to announce the committee and celebratory plans is scheduled for January 4, 2018. For information and a calendar of events, visit http://www.cityofrochester.gov/FrederickDouglass200/. Ridarsky also met with Bleu Cease, Executive Director of the Rochester Contemporary Art Center (RoCo), to discuss the historical display she is preparing as part of the No Soil Better exhibit that opens there on February 2. For information on the exhibit, visit: http://www.rochestercontemporary.org/exhibitions/no-soil-better-art-the-living-legacy-of-frederick-douglass/.

- Finn accepted an invitation to join the Board of Directors for the New York Cultural Heritage Tourism Network. Involvement with this network helps promote the important historical, cultural, and educational work being done at the Rochester Public Library and provides opportunities for marketing the City and the library as a desirable destination for travelers throughout New York State and beyond.

- Ridarsky, Osborne, and Koehler hosted a luncheon meeting in late November for the Rochester Genealogical volunteers who work as docents on Saturday. During the session, the group brainstormed ways of improving services to patrons in the face of declining numbers of volunteers. Osborne and Koehler are working with the volunteers to implement recommended changes.

Digital Projects

- Ridarsky and Finn began working with Mason Digital to facilitate the transfer to RochesterVoices.org to a new content management system and hosting platform. This work will continue through March, with Finn overseeing the work and serving as the primary content and design liaison with Mason throughout the project.

- Several newspaper digitizing projects were completed in November and December and will be mounted to the MCLS catalog and New York Historical Newspapers (http://nyshistoricnewspapers.org/) early in 2018, where they will be publicly available for free. Titles include: Rochester Sun, Rochester Weekly Flash, Veterans Viewpoint, Veterans Voice, Vicinity Post, Anti-Masonic Inquirer, Rochester Gazette, Rochester Observer, Rochester Republican, The Album, The Daily Sun, The Monroe Republican, The Working Man’s Advocate, and The World as It Is and General Advertiser.

- Our main digitizing project for 2018 will be digitization and mounting of (near) complete runs of all newspapers published by Frederick Douglass, as well as another local abolitionist newspaper, the Rochester Freeman. The will be the library’s primary contribution to the Douglass Bicentennial discussed above. The North Star was digitized at the end of 2017; Frederick Douglass’ Paper, Douglass’ Monthly,
and the *Freeman* were sent to our digitization service provider, IRIS Resources, late in 2017, and are expected to be completed in January, 2018. These titles will also be added to our catalog and New York Historical Newspapers upon completion and review. Press events will be scheduled at that time.

**Art and Literature, Nanci Nugent reporting**

**Programs/Exhibits**

- **Art History Lecture: Realism**
  This was the third and final Art History series lecture. Hilary Toothe from Nazareth spoke about those artists that dealt with realistic situations in life. Some examples are farm scenes, and peasant scenes, with an emphasis on the mundane, ugly or sordid, and social situations of the day. Artists who painted in the Realism School were Honoré Daumier, Gustave Courbet, Jean-François Millet, Edouard Manet, Thomas Eakins, and Edward Hopper. These artists created works that used common laborers, and ordinary people in ordinary surroundings engaged in real activities to create realistic portrayals of the day. The patrons who have attended these lectures all said Toothe presented interesting lectures that introduced them to unfamiliar art movements.

- **Ukulele Program**
  The beginner ukulele “Sing and Strum” group, led by librarian Mary Fraser, met for an hour on a Saturday morning. They started with a tune to honor Fats Domino, who passed away the previous week, and continued with some favorite songs with lyrics and chords displayed on the widescreen monitor. This is a monthly event for both ukulele players and those who want to sing along. The library provides extra ukuleles, stands, and music books.

- **Picture This: An Evening with Edward Hopper** (Carol Moldt reporting)
  Writing instructor extraordinaire Sarah Freligh led this workshop on ekphrasis – the recreation in words of a work of art. Inspiration was drawn from the paintings of Edward Hopper as prompts for poems or brief pieces of prose. Comments from the class evaluations included: “Terrific class – Sarah is fun, interesting and enthusiastic;” “Excellent support of writers. This class provided incentive for future classes.”

- **Polishing Your Written Work** (Carol Moldt reporting)
  This four-part writing series finished in November. Instructor Lisa Kleman taught methods for evaluating and revising a piece of writing. Class evaluation comments included: “A very good class with active participation by everyone;” “Great to be in a class of this caliber for free with such a fine teacher;” “This class motivated me to write and be in the company of writers. Thanks to the library for this opportunity.”

**Collections** (Nanci Nugent Reporting)

- The Arts Division will add some new formats to the collection in the coming months. Patrons have been asking for games and we have purchased some to add for circulation. These include Chinese Checkers, Parcheesi, Mancala, and others. Along with games, craft kits will soon be available for loan such as a knitting loom, Kumihimo kits, and a tabletop weaving loom.

**Science and History, Jennifer Byrnes reporting**

**Meetings**

- Jennifer Byrnes and Sarah Bishopp Velez met with RPL Trustee Wanda Martinez. They discussed the Library Resource Outreach Center (LROC) services and how both they and the library could be more involved with the community. In particular, they discussed some of the barriers to library use for the Hispanic/Latino community, which is a problem since many of the services that they need (i.e., LROC and Health Central) are mostly at Central, where they do not always feel comfortable going. Lack of transportation and language barriers are factors. In response, we have created LROC brochures in Spanish to build awareness in that community. Also, we are looking to partner with another community organization, such as Ibero, to provide language translation when LROC is at the Lincoln branch, as most LROC staff do not speak Spanish.
At this month’s LROC meeting, Sarah Bishopp Velez, Andy Carey, Nick Coulter, and Anum Choudhry, November’s Community Health Improvement Course student (CHIC), discussed some of the issues currently going on in the community, including a need for a greater LROC presence at the Lincoln Branch. Currently, LROC only has two volunteers who are bilingual. The very high volume of new cases at Central, most likely due to the colder weather, was discussed. There is certainly a need for a full-time social worker at the Central Library.

Byrnes met with staff from Huther Doyle to discuss Huther Doyle expanding services offered through the Library Resource Outreach Center (LROC). It was decided that Huther Doyle would be in the library once a week to sign people up for their Health Home Program, a full-service case management program that is free to Medicaid participants. They will also try to identify people that can participate in their criminal justice grant, which provides free case management to anyone who has had involvement with the criminal justice system in the past year.

Outreach

Steve Nash was asked by MCLS trustee, Gary Brandt, to speak on Veterans Day at the Port of Rochester for a ceremony honoring the veterans of the Battle of the Bulge and their families. Nash prepared an annotated bibliography on the American War Experience 1917- present that featured over 20 books that are at Central and many other MCLS libraries. Steve handed out 80 copies of the bibliography to the audience and spoke about the meaning of Veterans Day, special significance of the Battle of the Bulge in WWII and encouraged veterans to have their stories written/recorded for their families and future generations.

Kate Meddaugh taught the class “Introduction to Intellectual Property” at the Arnett Branch Library.

Meddaugh staffed a booth at the Annual Health & Community Resource Fair, held at the Rochester Educational Outreach Center (REOC) with information about all of the services the library has regarding Health and Wellness. Meddaugh spoke to well over 80 people about the free resources we have, including Health Central.

Programs and Exhibits

Kate Meddaugh and Jennifer Byrnes facilitated the program “IP 101: Foundations of Intellectual Property.” Speakers included Tracy Jong, owner and senior attorney of Tracy Jong Law Office; Amy Lehman, Director of Legal Services of Volunteer Lawyers for the Arts (based in New York City); and Virginia Smith, Branch Manager of the U.S. Small Business Administration’s Buffalo District Office’s Rochester Branch. Special thanks to FFRPL for covering Ms. Lehman’s hotel room cost.

Students from the St. John Fisher student chapter of the American Society of Health System Pharmacists held a blood pressure and prescription drug counseling clinic in Health Central. They were on site to screen patrons’ blood pressure and answer any questions about prescription medications, including purpose and side effects. They were very happy with the event and said this was a better turn-out than they had at other non-library locations!

Alla Levi hosted a nine-member delegation from Venezuela who came to the Library for a meeting. These visitors were invited to the United States under the auspices of the Department of State’s International Visitor Leadership Program. Alla gave them a tour of the Science/History Division after their meeting.

Levi conducted a tour of both buildings for 25 of English as Second Language (ESL) students from the Office of Adult Career and Educational Services (OACES). Alla commented: “I really enjoy doing these tours…they were very interested and asked great questions. I told them that English is my second language, so we had an instant connection. There were even a few people who spoke Russian and Ukrainian, so I spoke with them in their native languages. They were from all over the world: India, Russia, Ukraine, Nepal, Spain, and Iran. I was very impressed with their English-speaking abilities.”
• The mobile dental unit was on site twice in December; both times, they were fully booked. The University of Rochester School of Medicine’s Street Outreach visited on a Monday evening administering flu vaccines. We will continue to work together to identify when it would be most productive for them to be here.

• December’s display will be from an exhibit that was unearthed by Jennifer Byrnes when cleaning out C3: “Atomic Energy: A Life (the magazine) Exhibition Prepared in Consultation with the United States Atomic Energy Commission.” A selection of the 24-panel exhibit, dating from 1958, will be hung in the division. At the end of the month, the exhibit will be sent to the U.S. Department of Energy Archives.

Business and Social Science, Darlene Richards reporting

Outreach
• Darlene Richards was contacted by a young man, who works at the Al Siegel Center. She had met him at a workshop given by Margit Brazda Poirer in October where Darlene presented information about the Foundation Center. He scheduled an individual appointment. He is attending courses at SUNY Brockport and is already taking courses on grants, grant writing and logic models. He recently added grant writing to his job description. The Al Siegel Center is looking for money for the organizations they already cooperate with. For example, they have one program with Rochester Institute of Technology where the Center hires interns from the college to develop technology. Some interns have actually developed technology that has been used: vests for people with Multiple Sclerosis in the summer time, a leap pad for kids with learning disabilities, etc.

• Richards met with a representative from AmeriCorps who was seeking grants for the Leadership Academy of Men. He teaches sixth grade and is looking for grants for a 3-D printer. He has used the one at the Sully Branch Library and wants to teach the youth through a program about digital printing. Richards instructed him on the basics of grant seeking and also sent him a list of local grant writers from the Grant Writers’ Network that meets monthly at St. John Fisher College.

• Richards met with two individuals from Cummings Nature Center and one from Rochester Museum and Science Center. They had been introduced to Darlene when she spoke at Margit Brazda Poirer’s grant writing boot camp in June. The individuals were looking to obtain grants for environmental education, nature play and forest school. They were also in search of funding for public schools that would fund field trips, heritage crafts, things such as trail work, climate change and on the museums side, grants for STEM Education, museum exhibits, optics, and workforce development. Darlene reviewed the new Foundation Directory Online and other resources.

Consulting
• Linda Halliburton had a number of one-on-one sessions with individuals referred to the Central Library by SCORE and the Urban League for information for their business plans. Business ideas included a metaphysical retail store, children’s educational business, boutique, commercial real estate, flipping homes, new residential build construction, restaurant, 24/7-day care, and custom metal work.

• Other sessions included plans for hydroponic farming business startup; nonprofit startup info for day services program for adults with dementia; nonprofit startup info for animal rescue shelter in Ontario County nonprofit; B&B with event space for serving meals to 30-40 individuals; a request for information on pricing services for a Staffing Agency for administrative staff; general contractor/remodeling business startup info; request for statistical info on small businesses in Greater Rochester area; request for wage estimates for food manufacturing occupations; request for list of Metals Service Centers in Rochester MSA.

• One small business customer responded to information provided to her by Linda: “Thank you so much Linda! These are a huge help!! The article you added is a good thing to show my SCORE mentor so that he understands the business more and how profitable it can be. The sample business plans are exactly
what I need to better understand how to write my own. You are such a blessing! Thank you so very much for all of your help!!”

**Information Staff Success Stories**

Our Information staff continues to go above and beyond to assist patrons with whatever they may need. This month, I am sharing several stories from Magdy Carillo, in her own words. These stories represent a typical day for her and her colleagues, Brian DiNitto and Ron Freitag. Magdy has been especially helpful to our Spanish speaking patrons, including those relocating from Puerto Rico. She feels a bond with these refugees from her homeland.

- Since Hurricane Maria, unfortunately, passed through Puerto Rico, we have been receiving a lot of new people desperately seeking help because they have lost everything, and have to start over. I have served as an interpreter on several occasions for different families, so they can receive help from the program that the Library has called, LROC, Library Resource Outreach Center. One of the families that I helped was a young mother with her husband and three small children 5, 3, and 1 year old; one of the children suffers from epilepsy and autism. They came to the library desperate for help. I connected them to the LROC program and helped them complete the process three different times. I also gave them information from the Food Cupboard, Shelters, and a Holiday Bulletin, where they could find clothes and told them that they could take the children to the Toy Library so that they could have fun for free and the children could also borrow toys, since the children had lost everything, too. Two weeks went by, and she went to the library to thank me because she had already moved from the shelter; the Department of Social Services had also helped her with furniture. With the information I provided, she was able to get coats, hats, and gloves for all of them. She thanked me profusely, because she also went to the Toy Library, and she was able to spend a nice time and forget all her challenging situations. Seeing her children playing happily with all the toys made her happy, too.

- I was helping this patron for several days trying to send a fax to the IRS for a 2017 Tax Refund, after several unsuccessful attempts. I told him there must be a better way to solve this problem. I suggested calling the IRS. The IRS gave me some instructions, so I could create an online account and upload the documents they were requesting. We completed the process. Several days later, I was helping the same patron with a job application; by coincidence he received an email from his bank, and he had received a deposit from the IRS. He was so happy; the money had arrived just before Christmas. He said with excitement, “Thank you - my family and I will have a much better Christmas.”

**Branch Library Updates**

**Assistant Director Tolley Reeves, EdD, reporting**

**Board Interviews**

In December, I was interviewed and selected to become a member of United Way’s Community Impact Cabinet. I’m very excited and I look forward to making my contributions. In addition, I was interviewed and selected to become a Board member of The Charles Settlement House. I look forward to serving on the Board and meeting the community.

**Branch Administration, Sarah Lydon, Community Services Librarian reporting**

Please note: We have been informed that the AmeriCorps Program will not be funded in the next round. Sarah Lydon and Tonia Burton will spend the next few months wrapping up their AmeriCorps projects and looking for ways to continue some of the good work begun under this program.

**AmeriCorps** – The AmeriCorps Members completed their first full month with the Rochester Public Library in November. In November, the cohort as a whole assisted with 49 story times with 669 attendees and assisted 65 individuals with job searching and resume development and held 5 special programs with 16 attendees. In December, they produced 61 story times with 800 attendees, assisted 9 individuals with job searching and resume development and held 8 special programs with 59 attendees. The Community Navigator Team consists
of two members, Shawnitea Ragans (Lincoln Branch Library) and Carol Lattuca (Maplewood Community Library). The Navigators are settling into their branches very well. Ragans has already shown herself to be a crucial community asset and has connected us with individuals within the community such as the Parent Engagement Event with RCSD and connecting with a community member trying to establish a new parent group around the Lincoln Branch Library. Lattuca is picking up on new skills at an impressive rate and has shown to be a very natural presenter and wonderfully patient individual when working with patrons.

The Navigators held 7 programs with 49 attendees, which brings our Year 3 attendance total up to 79, with 63 post tests showing an improved score (out of 69 total tests, 92% of tests showing improvement). The grant requirements were raised this year to requiring 400 attendees and 320 post tests showing a gain in knowledge. If we keep the same attendance rates, we will reach our grant requirements in June. I have been working with Toshia Mitchell (Raising a Reader member) to plan a day that the community navigator team can join the class she is working with at #53 School to hold a program with them. Mitchell has been focusing on money concepts and books at the teacher’s request, and we look forward to working with them.

**Safe To Be Smart Program Highlights – Derrick Coley, Youth Services Coordinator reporting**

- **The Arnett site**: In November, Shetora Banks congratulated student General L for participating in the A.I.M. program application that included a 200-word essay. Banks continues to provide employment and work permit assistance, as well as card, board and digital gaming experiences for the teens. Banks said, “New friendships are born out of these interactions.” In December, Banks collaborated with Trillium Health representative Jackie Dozier for a Black Girls Matter workshop. The girls discussed purpose in life and enjoyed the guest speakers, food and fellowship with women of color. Banks facilitated a field-trip to the “Hip Hop Nutcracker,” with Rapper Kurtis Blow as the master of ceremonies.

- **The Phillis Wheatley site**: In November, Lynnicsha Bostick-Beckford collaborated with Ms. Delbra Brown author of If I Can’t Be the Cake I Won’t Be the Crumz. Ms. Brown facilitated an open discussion group with the teens about dating and relationships with family. The interactions were very positive from the teens and they decorated cupcakes afterward. The teens will attend Ms. Brown’s play of the Cake Chronicles in February, 2018. Bostick-Beckford facilitated a Thanksgiving Mix and Mingle for all the youth at Wheatley. In December, Bostick-Beckford facilitated an arts and crafts program that supported the Kwanzaa Coalition. The youth set up table-top decorations and the librarian added Kwanzaa books to the endcaps and wall displays throughout the teenspace. The youth were able to make a gift in a jar to take home. The gift in a jar was a cookie recipe with all the ingredients inside. Bostick-Beckford facilitated the Christmas Mix and Mingle with cookie decorating. The youth decorated their very own Christmas cookies!

- **The Maplewood site**: In November, Mark Dixon hosted AmeriCorps’ Game of Life activity. Dixon had most of the teens in the branch participate. The teens said they learned some new things in a fun way! The teens were provided snacks for participation. He continues to support teens with Internet assistance, employment leads and applications, and ongoing STEM activities. In December, Dixon facilitated a STEM program with water beads. Dixon had the youth place the beads in water for one week to absorb the liquid and increase in size. The teens were able to hold them and discuss how water was absorbed in to the bead and how could they dry the bead out to normal size. Dixon used clear water beads for youth to guessestimate how many beads were in a glass for prizes. He has been helping new teens get comfortable in the teenspace using STEM experiments.

- **The Lincoln site**: In November, Vera Haygood continued to provide ongoing support for teens needing Internet assistance, email set-up, online employment applications, homework assistance and gaming assistance. She collaborated with a local charter school in the teen space to help students conduct research on Hispanic countries. Haygood hosted Wii Gaming Wednesday for youth. Haygood and Young Adult librarian Jacob Bigelow recruited teens for Thursday trivia night. The teens can win prizes and play as a team. In December, Haygood facilitated a Christmas decorating event for teens. The teens
participated in arts and crafts to create decorations for the tree and bulletin boards in the teenspace. She assisted the YA Librarian Jacob Bigelow with a scavenger hunt for teens.

- **The Sully site:** In November, George Carter facilitated a Thanksgiving dessert cooking program for the teens at Sully. Cooking is a form of STEM as directions need to be followed and various ingredients need to be mixed just right. The students made banana pudding from a recipe. Carter hosted a Thanksgiving arts and crafts activity. The youth made thankful hands with affirmations about what they are thankful for with art supplies. The activity brought girls and boys together. In December, Carter collaborated with staff in the library and recreation center to create family Christmas baskets. Many youth and adults worked together collecting, organizing and distributing the baskets to families that frequent the Sully Branch and Thomas Ryan Center. 

  Ryland Ward, a 5-year-old, who survived the church shooting in Sutherland Springs, Texas, requested Christmas cards, so Carter facilitated a Christmas card initiative for Ryland. The teens and children were given blank Christmas cards and envelopes to sign and prepare for mailing to Ryland in Texas. Carter used a chalkboard to show the youths how to properly format and mail an envelope. Afterward, the youth were treated to Christmas cookies and drinks.

- **Teen Central site:** In November, Lydia Williams-Hylton continued to form teen girls into cohesive, positive groups. One of the groups, “Beyond The I,” has created a logo and have been meeting to plan a food drive for the homeless people that visit the Central Library. 

  Williams-Hylton let the Teen Talk youth pick out their own Thanksgiving dinner, which was going to be traditional prior to her asking. The teens asked her to feed them pizza for Thanksgiving, generating the discussion theme of families that are going through a lot of problems and who can’t provide a traditional Thanksgiving meal. Williams-Hylton facilitated another teen talk with boys versus girls. The teens had to answer a series of questions pertaining to likes and dislikes in current life, which spurred a great discussion and the boys and girls were surprised at how many of their answers were alike. Lastly, Williams-Hylton hosted a young men’s group for discussion. The males in the group talked about being young and black in America right now. Many youth shared stories about danger that have happened to them or to family members. In December, Williams-Hylton used a deck of Uno cards to create a connection among teens who didn’t know each other. During the Christmas break, she held a library staff versus teens and Champion Academy video gaming tournament. Williams-Hylton hosted a Christmas ornament hunt for teens with prizes and refreshments. She has also been working with some teens with self-control issues. She has introduced a few of these teens to Mr. J and Josh Pettinger of Wicked Squid music studios. Mr. J and Pettinger have the teens sit down and write poetry or compose song lyrics to get them to express themselves. Through Williams-Hylton connecting these teens to imagineYOU, their behaviors in Teen Central have improved.

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**Southside Branches, Area Coordinator, Jen Lenio reporting**

**Arnett-Bruce Tehan reporting**

**November**

**Programs**

Literacy Aide Prudence Anderson-Leusch’s Arts and Crafts programs continue to be very popular. The City of Rochester’s Parking Department recently gave Arnett a lot of colored cardstock that Prudence’s young artists
have been putting to good use. The Parking Department was moving to a new location and had boxes of cardstock they no longer needed. Former Arnett Clerk, now a City of Rochester Clerk, Bruce Wilbur, arranged for Arnett to receive this card stock.

Adult Librarian Anne Brown’s Friends Teaching Friends series continued this month. Gift wrapping went well, with participants learning some tips and tricks to help them wrap beautiful gifts for the upcoming holiday season.

Teen Librarian Katie Swingly reports that a representative from the AIM (Assistance, Information, Mentorship) for College Program met with five teens to tell them about the services they offer for high schoolers, which include mentoring, assistance with college applications, and one-on-one FAFSA application assistance. Two followed through and applied for the program, and they will be interviewed at Arnett in the coming weeks. It will be a great opportunity for them to get personalized assistance as they navigate high school and college.

The melted crayon art program Swingly did was very popular, and the teens had beautiful projects to take home. Since they only had one blow dryer and one glue gun, the entire project took two hours. Swingly said she has never seen the teens so focused!

Community Outreach/Meetings
Our new mural seems to be doing outreach on its own. I live near the library and often pass by it when it is closed and I have noticed individuals and families admiring it and taking pictures of it. One day during open hours, I heard a lady in her sixties talking on the phone. She seemed to be asking her son or grandson to pick her up at the library. Describing the library she said something along the lines of, “You can’t miss it. There are big, beautiful books on it.”
This year, Brown once again attended the 19th Ward Annual Convention as a representative of the library. She was able to talk with several residents of the neighborhood, both regular patrons and those who may not come to the library often. She promoted upcoming events, answered questions, and collected signatures for their survey about potentially extending some evening hours here at Arnett. The conversations she had were overwhelmingly positive, and delegates of the 19th Ward Association were grateful that Arnett was able to be a part of this event each year.

**Anecdotes/Other**

Security Officer Kenneth McRay continues to do an outstanding job at Arnett. For instance, in addition to his normal security work, he has done some excellent readers’ advisory for us. I have noticed many men in their twenties and thirties seek his advice on good graphic novels to read. Several days ago, we had a group of rowdy children who often cause trouble in the library and are often asked to leave. McRay sat down with the children and taught them how to play UNO. The kids enjoyed the game and made it through the whole day using the library in a fun and proper way. Later that same day, I noticed McRay showing a young man who was heading to a job interview how to knot a tie.

Brown was approached by a staff member from His Branches, Inc., a local healthcare ministry that serves their neighborhood, and has an office right down the street from the library. They were planning a city-wide scavenger hunt for their staff as a way to get acquainted with buildings and service centers that are important in the lives of their patients. They wanted the library to be one of the stops, so Brown worked with one of the nurses to create a list of call numbers for medical books in different locations throughout the library. She hid the clues in the books the night before, and each team was given the call number to their book as a previous clue. The teams had fun running around the library trying to find their books, and Tehan was able to catch a quick video of some of the teams to post on their Facebook page.

**December Programs**

Arnett’s kids have been practicing with volunteers from the 19th Ward Community Association in preparation for their annual, very popular, Martin Luther King celebration which will take place on January 13 at the Library.

Adult Services Librarian Anne Brown held a Holiday Card Holder workshop, where participants made some lovely wooden signs with ribbons for hanging the holiday cards their families received.

YA Librarian Katie Powell ran the children’s craft program on two Tuesdays in December. Literacy Aide Anderson-Leusch planned the crafts and prepared the materials, making it easy for Powell to lead the program.

SySTEMic, Inc. returned for a science demonstration for the teens. The presenter used whole milk, food coloring and soap to show how soap breaks down the fats in the milk and spreads the food coloring molecules, making colorful designs. They also made slime, which unfortunately did not come out as well as they hoped. Students still really enjoyed the program, and it was great for them to have the opportunity to participate in a program with a female scientist of color.

**Community Outreach/Meetings**

For outreach this month, Brown attended the Arnett Block Association’s Annual Caroling and Bonfire event in the small park next to the library. Brown wore some reindeer antlers and brought over a “sleigh” of holiday books to give out. Many of the children were excited to pick out books, and several adults chose some for children and grandchildren that would be visiting for the holidays. One woman said that she had lost many of
her classic children’s books in a fire when her daughter was younger, and she is currently expecting her second baby in the spring. She was so grateful that they had some of the same stories she read to her older daughter, as well as some classic Christmas tales to start a collection for the new baby. Despite the cold, it was a fun event with books, caroling, Santa, and s’mores! I am very grateful for Brown and Powell’s top notch outreach efforts this December.

**Anecdotes/Other**

Bruce Tehan was notified by ALA that he had been nominated for the American Library Association’s 2017 I Love My Librarian Award. Some excerpts from the nomination:

“There are few people who love their libraries as much as Bruce Tehan loves his. He always has a smile on his face and goes above and beyond to help make sure people are getting what they need. He is a wonderful person who truly cares about the community.”

“Bruce goes ABOVE and BEYOND to encourage our family’s homeschooling. He has even occasionally dropped off holds at our house since it has been challenging for us to pick up books. He is pleasant and makes us feel like friends who are part of the neighborhood we all live in, not just a library card number.”

“Bruce is a hard worker right in the thick of it all. He doesn’t use his branch director position to get out of work. He maintains an attitude of respect toward all library users while maintaining an environment where work can be accomplished. The library has the feel of a community, and Bruce plays a huge role in that atmosphere.”

Early in December, Brown took the Youth Mental Health First Aid training. Though the training was long, she thought that it was tremendously useful and much needed information. She has had a little bit of experience dealing with mental health crises in past jobs, but has never had formal training on it. She feels mental health is an issue that is becoming increasingly important in their work as librarians. She thought that treating mental health crisis response as equivalent to physical first aid was great format to emphasize its importance. Both of the speakers were very well informed and the activities were relevant and engaging. This was probably one of the best trainings she has ever taken and Brown highly recommends it to library staff who works with patrons of all ages, not just youth.

Powell reports that a year ago one of her regular teens was experiencing abuse at home and was removed by CPS (Child Protective Services). Powell was at the library when CPS picked her up, and she had to reassure the teen and convince her to go with the social workers. This was difficult, and Powell has been thinking about her and hoping that she was doing better in her new placement. After the holidays, the teen came back to the library to visit Powell, and her whole demeanor was different. It was her 16th birthday, and Powell gave her a book to take home. She looked healthy and happier, and Powell was very touched that she thought to come back to the library after leaving the neighborhood for a year. Two students that Powell assisted with applications were accepted into the Assistance, Information and Mentoring (AIM) college prep program, one of whom is a Page at Arnett. Their first meeting will be January 10th.

**Douglass, Erin Clarke reporting**

**November**

**Programs**

Children’s Librarian Sarah Ngo reports that activities with the Recreation Center have been busier than ever. The Recreation Center kids really like using our computers and iPads, since the Center doesn’t have any. Legos with the boys are also a huge hit. Ngo has asked if they would like a building challenge with the Legos, but the kids always just want to create their own designs.

The American Red Cross stopped by for a program called The Pillowcase Project. The program discussed disaster preparedness. Ngo had Recreation Center kids participate and some neighborhood kids. They all answered questions when prompted and showed an active interest.
Ngo’s connection at RCN (Rochester Childfirst Network) is wonderful. The teachers are very enthusiastic when she arrives and they really get the children to participate. A new addition to her visits (seven altogether this month) is to have a quick talk about a topic before the storytime. This month, they talked about food and Thanksgiving. The kids enjoyed speaking up about something yummy they ate or telling Ngo a story about their Grandma.

December Programs
Ngo reports that WXXI stopped by twice for their Science Friday series. On the first visit, they made slime. This was huge with a packed library of kids. Ngo had pulled tables from the adult section and that was not enough, so she laid out table cloths on the floor and had kids sitting on the floor picnic style making slime. The picture of slime below does not even show all the participants. During the second WXXI visit, they made igloos out of marshmallows and toothpicks, snow forts with magna tiles, and snow out of shaving cream and conditioner. Cara Rager from WXXI enlisted the help of Nazareth Education professor Lisa Hiley. Lisa had five of her students join them for additional hands. The students were able to work with a small group on whatever task. Ngo spoke with Lisa about doing a bigger science series with her students as a project for class and she is eager to work with Ngo and Rager from WXXI for city branches. Many of her students will not get the opportunity to work with city students unless they are in a classroom. This program works well because it is fun and engaging without the strict rules of a school setting. Total Participation: 80

Crafternoon activities were moved to Tuesdays because Mondays have been very busy with homework help. Miss Sam, our literacy aide, and I could not facilitate the craft program. We made ornaments and gingerbread men and the kids helped decorate the bulletin board.

In the holiday spirit, we hosted a Gingerbread House decorating program at the Rec Center. The kids loved it so much. Liz the Storybook Cook did a wonderful job of putting all the kits together and making her own frosting. We had two groups of 22 kids at a time. The kids each made one house out of crackers, decorated them with candy, and then got to eat
them afterwards. The Recreation Center staff was on board for more programs similar to this because more of their kids can be involved.

Over the break week, a mom came in with her two girls and asked if I would sit with them and read. The girls speak English as a second language. I told them to pick out what they like best and we would read together. We read every Barbie book the library had available. They read very well, but since Mom doesn’t read English well, she could not tell if her daughters were at their reading level. I told her they did well. This is also a family that comes in a lot, but only to borrow items. Now I was able to interact with them on a different level and they were the sweetest kids.

**Monroe-Mary Clare Scheg reporting**

**November**

**Programs**

Children’s Librarian Margaret Paige hosted one of #23 School’s third grade classes for a visit and story time. They began the visit with a library tour of the Children’s Room and a quick question and answer session. Many of the students submitted library card applications prior to the visit and received library cards on that day. Based on the teacher’s direction and the students’ service project (building and maintaining a laundromat library), the story time theme was “The Power of Reading” and Paige selected and read a story that kept the children rapt and thinking: *Yasmin’s Hammer* by Ann Malaspina. After the story, they divided the students into smaller groups for a scavenger hunt. There were color-coded words placed around the room and it was the task of each group to find their words and then fill in the blanks of their quote. After all the groups completed their quotes, they returned to a large group to talk about what they might mean. Students then checked out books, either with their library cards or on their teacher’s card.

**Anecdotes/Other**

Paige noted that in addition to an increase in class visits on their calendar, the Monroe Branch is becoming more widely known as a useful location to a new generation of homeschool clubs. Jennifer Green of the newly-formed homeschoolers’ group Young Researchers has expressed interest in using Monroe’s large and ideally-located Children’s Room for her students’ capstone presentations. The group will be setting up for their first presentations on December 14, 2017.

**December**

**Programs**

Musical Monday: It was a fun event when “Resonanz,” a small vocal ensemble of the Rochester Oratorio Society, performed at the library. We had 23 singers that night. They really liked the acoustics in the room. It was fun in that they also took music suggestions from the audience. They enlisted the help of one patron to play the bells when they sang “Jingle Bells.” We had coffee and cookies during and after the performance. Hopefully, they will be coming back in February for a program on spirituals.

**Anecdotes/Other**

A few weeks ago, Ashley, who is presently homeless, was in the library talking with another lady, who may have been homeless as well. This other lady clearly needed some warm clothing. I watched as Ashley went through all her belongings to find items to give to the other lady. She gave her a pair of socks and gloves. I went over and told them both about the baskets we had on the other side of the room. I took the other lady over and she found a salmon colored jacket and a very warm, furry hat. Afterwards, I heard Ashley tell the other lady, “See YOU NEED TO ASK FOR HELP, WE AREN’T MIND READERS.” It was a very positive exchange.
between the two women. That lady came in to the library dressed for a cool summer day and left dressed for winter. All good!

Young Researchers Club: On December 14, 2017 a total of 27 children and parents from the Young Researchers Club (a homeschooling group) used the Children’s Room space to display and talk about their research in a poster session. The children had been studying and working with clay, and a part of their research included communicating their questions via e-mail with a working artist. The club leader, Jen Green, remarked during and afterward that the Monroe Branch was the perfect spot for the poster sessions since Monroe has ample table space for the children to set up their displays, posters, and video presentations, and that it was also ideal for the families with younger children who were able to keep themselves busy in the imaginative play area.

Southwest Outreach Librarian, Shamika Fusco reporting

Stop The Bullying was a well attended community event to bring awareness to bullying prevention. Over 100 people were in attendance. The community enjoyed food, music, performances, prizes, and vendors. I was able to give out free books and promote library services.

Outreach/Storytimes were conducted at the following sites:
- Danforth Towers Senior Community
- Childcare Council
- Arthur Dilbert (Fatherhood Initiative)
- Anthony Jordan Health Center
- WIC Office: Genesee Street
- Pastor Traywick (Faith Community)
- Diane Mohney (School Without Walls)
- Maytag Laundromat (Thurston)
- 19th Ward Association Little Free Library
- Papers & Pencils (Jewish Family Services)
- Canopy Laundromat
- Nick Tahoe’s
- Community Childcare Center
- Hobart St. Little Free Library
- New Horizon Faith Center
- Jonathan Child Senior Community
- 1872 Café
- Heather Feinman (Community)
- Domonique Jones (Center for Youth)
- Kadira Muhammad (Homeschool)
- Melanie Funchess (Mental Health Association)
- Jabriel Parham (Homeshooler)
- Qianna Perry (ABC Headstart)
- Sabra Hickam (Monroe Corrections)
- John Boutet (19th Ward Community)
- Mr. Browne (RTS Bus)
- Adam Street Recreation
Wheatley, Lori Frankunas reporting

November

Programs
Children’s Librarian Alexandra Haehn reports that Reverend Lori came and the boys learned about the story *Stone Soup*. While the story was being told, they made the soup and added the vegetables in the same order as the story. They also were able to try the pumpkin bread that they made the last time. The best part was that they all thought that the soup was great, even as they were making faces about it.

December

Programs
For Reverend Lori’s visit, Children’s Librarian Alexandra Haehn reports that they made candy canes out of bird food and hung them up on the trees outside so that the birds will have something to eat over winter. They also had apple cider and ginger bread cookies to share.

Ann Boughman came and led a program called Gifts in a Jar. She read the children a winter story and then they went to make their gifts. Each jar had a different recipe in it. One was for cookies, another for popcorn balls, and another one for hot cocoa. They all enjoyed eating the pretzels with frosting and candy pieces on them, too.

Winton, Dennis Williams reporting

November

Programs
This month, Winton’s two adult book discussion groups (one evening session and one afternoon) read *The Little Paris Bookshop* by Nina George. New Adult Services Librarian Pat Finnerty reports that the groups continue to be well attended with passionate book discussions at both sessions. The members said they appreciated the email reminders about the meetings they have been receiving from Finnerty. She invited two patrons who were not aware of the book group to their December meeting.

Anecdotes/Other
In celebration of the North Winton Village Holiday Walk About, the branch offered a raffle to win these awesome gift baskets filled with books, games and other goodies. Finnerty also posted their gift basket giveaways on Nextdoor and she believes this increased traffic in the library on Saturday, December 2nd.

In following up on the creation of a pollinators garden, Children’s Librarian Jeanne Slocombe went back to the National Wildlife Federation’s website and determined that the only item missing for Winton to qualify for providing an animal habitat is a water source in the form of a
bird bath. She looked online, visited a garden store, made some phone calls, and visited Mayer’s Hardware where she found a concrete bird bath. She then went back to the National Wildlife Federation’s website and completed the questionnaire necessary to receive a certificate. Happily, Winton was approved via the questionnaire and will receive their certificate and sign sometime mid-January, 2018.

**December**  
**Programs**  
Children’s Librarian Jeanne Slocombe reports that they had tremendous fun during their Noon Year’s Eve party. The craft was a hit with the children and their parents. Horns were appreciated by the children and all were happy with animal crackers and sparkling grape juice.

**Community Outreach/Meetings**  
Finnerty continues to reach out to people on “Nextdoor” and had two people sign up for her upcoming genealogy program because of the posting. She also had another patron come in and check out the local “Browncroft Neighborhood” brochure they have in their collection. The patron’s father built one of the original homes on Dorchester and she wanted to share the pamphlet with him. Slocombe provided a story time at the Charles Carroll School #46 for its pre-k class.

**Anecdotes/Other**  
On December 29, as I was training our new adult services librarian, a young woman came up to us on the floor and apologized for interrupting, but was wondering if she might speak with us. Of course, we both replied. She said she was so very grateful to Slocombe for what she’d done. It was such a warm, kind thing and she wanted us to know about it. She had also filled out one of the customer satisfaction cards. Two days earlier, we had received several RedBox movies in our book drop. That evening, Slocombe left work and drove over to the nearest RedBox and returned them so they wouldn’t be late. After the woman walked away, I finished with the training for the day saying: “Do that. Everyday. That’s how we make the library great.”

**Northside Branches, Area Coordinator, Joan Lee reporting**  
I attended the 4th annual Joseph Avenue Business Association’s (JABA) annual holiday festival that was held at the Avenue D Recreation Center. The goal of this annual event is to remain engaged with the community and showcase the services and businesses on Joseph Ave. I distributed gift-wrapped holiday books and toys to the over 200 boys and girls who stopped by the library table. The books were from the Book Angel program and the Toys were from the Pirate Fund.

**Charlotte-Paul Tantillo reporting**  
**November**  
**Programs**  
*Hispanic Dance Party* – On November 2, our Literacy Aide, Yami Torres, planned and executed a dance program highlighting Puerto Rican culture in honor of Hispanic Heritage Month. She read a story in Spanish and English and demonstrated some folk dances of Puerto Rico. Yami’s cousin played the Cuatro (Caribbean guitar). Finally, attendees learned a few dance moves. We are responsive to the evolving needs and interests of our diverse patrons. Staff with specific skill sets are enabled and encouraged to work across library areas.

*Tree Trimming Party* – Children’s Librarian Kim Whittemore has some tweens and early teens who volunteer to help her in the Children’s Room. Whittemore organized a library tree trimming party for them, and several enthusiastic participants got the tree up and decorated in short order. It was great to see some of our pre-teen boys drop their teenage attitudes for a bit while they just had fun putting up the decorations. Many of our
tree ornaments were made in-house and feature Newbery award-winning children’s books, so we snuck in a little learning along with the fun.

December
We had a nice turnout for our annual Storytime with Santa program. Children’s librarian Kim Whittemore planned activities and stories and invited a professional Santa to be in attendance. About 30 people participated. Curiously, the audience was composed almost entirely of boys. I think this was just a fluke. I assume Santa is usually as big a draw for girls as boys! Other special activities for children this month included face painting, a visit by a U.S. Border Patrol K9 dog, and a library Monster Hunt, designed to teach research skills.

In addition to the enriched schedule of activities for children during the Christmas break, we had a meeting of our ongoing craft “club” for tweens and teens, Junior DaVincis. Turnout was moderate, but in a sense, it was one of our most successful DaVinci meetings. A couple of our more difficult tweens showed up at the library that day. These girls had a history of engaging in challenging behavior at the library and we hadn’t seen them for a month or so, not since they had last been disciplined by staff for disruptive behavior. Though they had not signed up for the craft activity, Whittemore encouraged them to attend. Our project was making God’s Eyes, simple colorful weavings of yarn and sticks, originally a Native American art. The girls came to the program with a bit of skepticism, but the activity captured their imagination and they were soon producing the weavings with enthusiasm, and had a lot of fun experimenting with technique and color. As they worked, they conversed with each other and the other participants and entered the state of relaxed concentration that art/craft activities can induce. This was a success…the real reason we do this craft series is to create a relaxed environment for tweens/teens to socialize, focus, and de-stress. Their participation was gratifying enough, but we were delighted when the girls returned the following day and asked if we could bring out the craft materials again so they could continue making the God’s Eyes. They spent another hour or so calmly socializing and creating. They were model patrons both days and we’re hopeful our previous troubled history with them may be corrected.

We had some sad news concerning a former volunteer, S., who died of early of Alzheimer’s disease in December. S. came to us looking for a volunteer opportunity about 6 years ago. She had experienced some difficult and disruptive life events and was receiving financial assistance from Social Services. Along with that support came a volunteer requirement. We went through the volunteer approval process and took S. on as a weekly volunteer. She was with us for about 10 months. We discovered S. had a love of plants and animals and an affinity for nature, so we set her to working looking after the grounds and plantings. She enjoyed the work and we were happy to have the help. In time, her situation stabilized and she left us. Her sister lives in the neighborhood and has stopped in from time to time to express how grateful she is that we were able to provide S. with that support when she needed a purpose and some structure. She says she especially liked to think about S. working in the gardens here, as nature was one of her loves and sources of spiritual sustenance. S.’s sister let us know that S. had fallen ill, and kept us posted on her condition through the years. This month, she let us know of S.’s passing, and sent us a memorial card along with the following handwritten note: “Thank you for your great kindness to S. when she really needed it.” I’m happy to report that S.’s sister has become part of our library community, as she’s been an active member of our book club for the past 3 or 4 years. Things like this remind me of how much a part of the community a public library is.

This month, a couple of new patrons came into the library seeking assistance. The couple, husband and wife, were Hurricane Maria evacuees newly arrived from Puerto Rico. The husband had the good fortune to get an offer of full-time work at Monroe Community Hospital. As part of the post-hire process, he had to work through a lot of online forms – policies, withholding statements, safety trainings, etc. He had limited English. His wife had good spoken English skills, but neither were comfortable reading English or using computers, and did not own a personal computer. A friend had suggested they seek assistance at the library. We made an appointment for them, and then we sat down with them to go through the online material. We read the documents and discussed them with the wife, and she translated for her husband. The patrons were determined and focused and though it ended up taking a full four hours, we got through the entire file of documents. We were happy the library could assist them in resettling in their new community.
November

Programs
Healthcare Navigators stopped by twice in November to assist patrons with signing up for health insurance during the open enrollment period. Central Librarian Jennifer Byrnes has been helpful enough to ensure that the navigators at Lincoln are bilingual and this year, the navigator was able to help several Puerto Rican families new to Rochester obtain health insurance after leaving Puerto Rico due to the hurricane.

Sarah Fitts Romig hosted a professional development session in the Toy Library for Head Start teachers and discussed the value of play and how the materials in our collection support instruction. Both Diaz and Fitts-Romig attended School #8 Game Night. The event was very busy and staff was able to distribute a large number of flyers and register for library cards. Fitts-Romig also stopped by School #25 to share brought materials to support the exploration of air at a school family event. Fitts-Romig met again with WXXI’s Cara Rager along with School #8 to further discuss the creation of play kits using the WXXI’s Jim Henson grant funds.

Anecdotes/Other
The “Horse Play” horse from the “Horses on Parade” city-wide art project from years ago was finally removed and relocated to Creative Themes Summer Day Camp. The removal of the horse left a large area of space which will be used for a small climbing structure for 2–5 year olds.

We have noticed an increasing number of refugees arriving from Puerto Rico, many of them with harrowing stories of having their town, homes and possessions totally destroyed. Staff has been busy issuing new cards, orienting new patrons to the library and assisting refugees to apply for jobs and disaster assistance aid.

December

Programs
Children’s Librarian Rosa Diaz held an always popular “Build your Own Gingerbread House” program. Kids and families stopped by to build their own gingerbread houses with supplies from Lincoln and were able to take their creations home for the holidays.

Healthcare Navigators visited again in December to assist patrons with registering on the New York State Health Exchange for insurance. Once again, several recent transplants from Puerto Rico stopped by to sign up for health insurance.

Outreach/Meetings
- Library Assistant Sarah Fitts-Romig visited the Monroe County jail to speak with a group of female inmates about the Toy Library and the importance of play with children.

- Diaz stopped by the Ibero-American Action League’s Centro D’Oro for seniors. Diaz signed several of the seniors up for library cards and promoted the library’s Spanish computer classes. Diaz plans to continue visiting the Centro D’Oro regularly.

- Fitts-Romig attended an outreach event with WXXI’s Rager at School #8 to demonstrate the Toy Library’s new travel kits created in cooperation with WXXI.

- Lincoln staff member assisted Library Area Coordinator Joan Lee at the Joseph Avenue Business Association’s annual Holiday Party. A large number of people stopped by RPL’s table, and they very quickly distributed all the free books they had available for patrons.
Building Updates

- Lincoln was busy throughout January preparing for carpet installation, which is scheduled to begin on January 9. The entire adult section was been moved to make room and the shelves are being remodeled to allow more light into the stacks. Maintenance Worker Luis Jimenez did a great job painting the conference room. The freshly painted room is now ready for new carpet install as well, and along with the new lights, will look much improved in 2018.

- A play structure was delivered to Lincoln to be placed in the Toy Library. The structure is currently being stored in Lincoln’s maintenance office and will be installed in the Toy Library after completion of the new carpet install in that area.

Lyell-Pat Connor reporting

November

Programs

Jennifer Cherelin reports an amazing pairing of free bicycle repair and library cards for a family of bilingual patrons who are new to both Rochester and the Lyell Library. Three bicycles were repaired and family members were given new library cards. This was our fifth Dream Bikes bicycle maintenance workshop. Eric of Dream Bikes Rochester has been coming once a month since July with an interest in furthering our collaboration with them. He plans to come twice a month once the weather breaks next spring. Dream Bikes is seriously looking into adding a new bicycle shop location in the Lyell Avenue area in the future. They employ local youth who are instructed in entrepreneurial skills and bicycle repair.

Community Outreach/Meetings

Ryan Losson from SunCommon NY presented a program on Going Solar. This program was sponsored by the library in partnership with the Lyell Otis Neighborhood Association. SunCommon, who was recently honored as being the fastest growing privately-owned company in Rochester, believes "that everyone has the right to a healthy environment and brighter future and renewable energy is where it starts."

Anecdotes/Other

Patricia Connor, Branch Supervisor, spoke with patron Elaine G. about overdue fines on her card. Elaine insisted on paying overdue fines despite being offered a waiver for a recent hospitalization saying the library is the "best thing in my life and that she is extremely thankful for the library and its services." She was given a partial waiver for which she was very grateful.

December

Programs

“There are NO MONSTERS in the Lyell Library.” A very successful Monster Hunt was held during Winter Break and the monsters were found and eliminated. Jason Edwards of Rogue Bear Press spent a couple days in Rochester in late December and conducted monster hunts at several libraries. Using the library catalog, Edwards conducted a code decoding scavenger hunt through the library. We wish to thank Kim Whittemore of the Charlotte Branch for making the arrangements for his visit. A video from his Rochester monster hunts is in the link below


We would like to thank Santa for taking time from his busy December schedule to visit us at the Lyell Library. Roberta Voellkl is a close friend of Santa and she once again arranged for him to come and see the Lyell Library patrons. Santa very graciously donated his time and spent long minutes in conversation with all who visited with him. Each child was presented with a book donated by the Book Angel program. Santa's visit was followed by a graham cracker gingerbread house program presented by Ann Brougham of the Story Book Cooks. It was a very busy Saturday at the library.

TASC (Test Assessing Secondary Completion) classes, Digital Literacy volunteers and Health Care navigators rounded out the month as Lyell works to meet our patrons' computer, educational and healthcare needs. Jennifer
Cherelin has had requests for another session of the Social Justice Book Discussion Group. She is hoping to find convenient dates for participants in January and February to look at the book All American Boys by Jason Reynolds and Brendan Kiely.

Anecdotes/Other:
Because of the extended due date brought on by December holiday closings, Lyell staff decided to increase the maximum number of DVDs allowed for a single checkout to 15 on December 15. DVDs checked out on that date were due on December 26th rather than December 22nd. It was advertised as a one-time deal: "Check out 15 on the 15th." December 15th was then declared Lyell Patron Appreciation Day and we offered up coffee, hot chocolate and cookies to the patrons.

Maplewood-Johanna Buran reporting

November

Programs
- During Thanksgiving vacation, the children and tweens played Book Bingo. Everyone played multiple rounds of Bingo and could choose two books when they won. Afterwards, they watched *A Charlie Brown Thanksgiving*.
- Tail Waggin’ Tutors visited and read with several children. The children have their favorite dogs that they like to read with. Sometimes they chose books that they think the dog would like.
- Homework Volunteer - The tweens created their own color-diffusing leaves. They could color the leaves and watch the colors spread with water, but the tweens had more fun using the markers and coloring.
- Teens participated in the Game of Life for Teens. Each teen will start the game with a monthly allowance and the player with the most money at the end wins. This program gives the teens experience with how to manage their money and finances. The teens had a great time and appreciated the pizza. We continue to have Teen Coloring Thursdays. The teens and tweens enjoy coloring detailed pages and mandalas.
- Teens from Aquinas Institute continue to volunteer to fulfill the requirement for their community service for their classes. We also appreciate the volunteers from St. John Fisher, two small groups that visit twice a week. They are part of a program called *First Generation Scholars*. The First Generation Scholarship Program provides financial assistance to high school students who exhibit a high degree of motivation and academic potential, and whose parents did not graduate from college. Part of the requirements for the scholarship is thirty hours of community service each semester.
- DiSalvo started a monthly Saturday Citizenship Preparation class. There had been some interest in offering a weekend Citizenship class for those who can’t make the weekday classes. The first meeting had good attendance. Another meeting in December will allow us to evaluate whether or not to continue. One of the classes from English Speakers of Other Languages (ESOL) attended a free concert at Hochstein School of Music. The program featured holiday music which for some was a new experience.

Community Outreach
- DiSalvo and Janice Owen from the *United States Citizenship and Immigration Services (USCIS)* presented at the New York Library Association (NYLA). The program was about New Americans and U.S. Citizenship and how public libraries can be a key place for immigrants to find the information, support and encouragement they need to begin their path towards U.S. citizenship.
- DiSalvo met with Ms. Anna Barbara Scislowska, a visitor invited to the United States under the auspices of the Department of State’s International Visitor Leadership Program. She was accompanied by Ms. Cynthia Willson, International Visitor Liaison. Scislowska is a data analyst and project coordinator for Association 61. Association 61 provides transparency in public life and for civic access.
to public information about citizens’ representatives in Poland. The title of this year’s State Department program was “American Spaces and NGOs: Countering Disinformation and Supporting an Informed Public.” She was interested in learning about the library’s role as a “third space” - a center for information exchange and community support. She was very interested to hear about the programs at Maplewood. The meeting also gave me ideas for holding voter information sessions (who are the candidates, what are the issues) next year for new citizens - as well as members of the larger community.

Anecdotes
One of the GED/TASC students, who passed their GED/TASC exams wanted to give back to others. She received a job promotion so she was able to help others. Two families who were part of the GED/TASC class were given full Thanksgiving meals. This was very much appreciated since one woman had just lost her job.

December

Programs
- Santa visited Maplewood Community Library along with Sarah Jean Photography. Santa and Sarah came with cookies and cider, coloring sheets and books. Each child could get their picture taken with Santa and receive a free wrapped book. They had books for all ages. It was well attended and appreciated by the patrons. Everyone had fun listening to Christmas music and completing the crafts.

- The Story Book Cook Ann came to visit Maplewood to make graham cracker gingerbread houses. This was popular last year and was popular again this year. The children and teens could create unique gingerbread houses using graham crackers, candies and lots of icing. Some made fancy houses while others ate the candy and the icing. Many of the teens created detailed, elaborate gingerbread houses. The teens enjoyed this and requested it be repeated are looking forward to doing it again next year.

- Teens, tweens and children made their own ornaments such as a little Christmas tree, snowmen, penguins, mittens or Santas. Arts and crafts are popular with all ages. In story time, they created little snow people, snow globes, snow scenes, gingerbread and played with snow. The snow was made using corn starch and baking soda. There were two days of trains where they shared stories, played with trains and made their own little trains to take home.

- Maplewood YMCA visited two of the English Speakers of Other Languages (ESOL) classes. They talked to the students about the benefits of membership and how to join. One student even applied for a job at the Maplewood YMCA.

Anecdotes
One of Evanna DiSalvo first citizenship students, Ah Nein became a citizen. This achievement was quite a struggle for him, his perseverance is inspirational. He attended many classes and he finally was able to pass his exam.

Sully, Maria Heeks-Heinlein reporting

November
Sully had some exciting news in November. Tim Ryan, our Young Adult Librarian, was one of ten librarians nation-wide selected for the ALA “I LOVE MY LIBRARIAN” award. According to the American Library Association, over 1,100 nominations were submitted. Ryan was nominated by a patron he assisted in finding housing and medical care via a human service organization. He traveled to New York City to accept this award. http://www.ala.org/news/press-releases/2017/11/rochester-ny-librarian-receives-national-public-service-honor
All of the award winners, as well as their nomination letters, can be found at the following address. The photo of all the 2017 winners was also taken from this website.
http://www.ilovelibraries.org/lovemylibrarian/2017/17winners

This story is from one of our weekly word BINGO programs; these programs are held weekly and are a favorite activity for many of the children who visit the library. One of the words (it was actually two) was North Star. When I pulled that word, I mentioned that the North Star was also the name of a newspaper that was published in Rochester back in the 1800s. At this point, one of the boys said, "Oh I remember!! Are we going to do the scavenger hunt again? Remember when we did the one about Frederick Douglass??" He then turned to his friend and said "That scavenger hunt was mad fun, bro!" We did this scavenger hunt over a year ago, and he still remembered it. I don't remember him participating, but he remembered doing it. Those scavenger hunts are a lot of work, but every once in a while, one of the kids will talk about a specific hunt. Today it was the one about Frederick Douglass.

Imagine Me Community Outreach (one of our community partners) and Barnes and Noble sponsored a Local Author book fair. It was a book fair to raise money to buy books for children. Van White (RSCD School Board President) was there signing his new book, Hero, which is a pretty good picture book. Heeks-Heinlein read stories and provided a craft for the event.

December

Anecdotes/Other

One of the young adults who regularly visits the library was talking about the library. He said that he loves coming to the library and that the library “keeps him sane.” He thanked James Mitchell, Maria Heeks-Heinlein, and Tim Ryan for helping him to pick out “interesting books to read all these years.”

Marie Turner has been working at the Sully branch for many years. During this time, she has regularly checked out books for her granddaughters. She spends a lot of time reading with them and helping them to develop a love of reading. Turner told me that her oldest granddaughter, who is 8 years old, just started a book club.

The Sully YA Collection circulation year-end total for 2017 was 11,975 items. In 2016, we circulated 7,189 which was also a drastic increase from the previous year. We increased our circulation by almost 50%. All the other branches YA Collections minus Central, circulated around 22,000 items.

Selected Meetings & Outputs

Director Uttaro (November 12, 2017 – January 12, 2018)

Brie Harrison; Sally Snow; Ana Suro – one-to-one meetings (monthly)
Tolley Reeves - one-to-one meetings (bi-weekly)
FFRPL Executive Director Ned Davis (monthly)
City Chief of Staff, Alex Yudelson (monthly)
City Senior Management Team (weekly)
Monroe County Assistant County Executive, Michael Molinari (monthly)
Central Library All-Staff Meeting (monthly)
MCLS Board (monthly)
MCLS Directors’ Council (monthly)
MCLS System Services and Operations Committee (monthly)
New York State Library – Department of Library Development conference call (monthly)
Public Library System Directors’ Organization (PULISDO) conference call (monthly)
RPL-MCLS Management Team (weekly)
RPL Board (monthly)
“Albany Promise” conference call – Juliette Price
Arnett Branch Site Supervisor, Bruce Tehan
Charlotte Branch Library Site Supervisor, Paul Tantillo
City Budget Director, Christopher Wagner; City Chief of Staff, Alex Yudelson; Brie Harrison
City Council Member Meet & Greet
City Council Swearing-in and Reception
City Department of Architectural Services representatives re Rundel Memorial Building Terrace
City Department of Environmental Services Commissioner, Norman Jones
City IT Director, Lisa Bobo; Ana Suro
City “Workday” Payroll System Training at The Port of Rochester
Deputy Mayor, Cedric Alexander; Bureau of Human Resource Management Director, Tassie Demps
Estate Planning Council of Rochester – Rick Rivers; Brie Harrison; Ned Davis
Friends & Foundation of Rochester Public Library Publishers’ Circle Dinner
High Falls Center Planning
International Sister Cities of Rochester (ISCOR) Annual Reception
Late Night Traveling Library Show planning team (grant funded project)
Library Leadership Class Member Interview re Bed Bugs
Lincoln Branch Library Site Supervisor, Jason Gogniat
Literacy Volunteers of Rochester, Executive Director – Bob Mahar; Brian Kane; Deb Leary (LV Trustee); Ned Davis
Lyell Branch Library Site Supervisor, Pat Connor
Maplewood Community Library Site Supervisor, Johanna Buran
Metro YMCA presentation
Mayor Warren one:one
Mayor Warren re La Marqueta
Monroe County Executive’s Holiday Open House
Monroe County Legislature
Monroe County Legislature Ways & Means Committee
MCLS Mentoring Participant (Mentee)
MCLS Trustee Orientation – William Yust; Sally Snow; Brie Harrison
New York Association of Library Systems (conference call)
Parma Public Library Director, Leslie Boedicker
Performance Evaluation – Tolley Reeves, Ed.D.
Pittsford Community Library Volunteer Luncheon
Reynolds Library Board
Rochester Association for the Education of Young Children (RAEYC) – Mary Louise Musler (call)
RPL Board Finance Committee
RPL Children’s Services / Education Plan development
Rochester Regional Library Council Advocates
Rochester Regional Library Council Executive Director, Laura Osterhout
Sully Branch Library at the Thomas P. Ryan Recreation Center and Library Site Supervisor Maria Heeks-Heinlein
Urban Libraries Council conference call

Email Activity – November and December, 2017

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