

# SERVICES FOR VETERANS

## You Served Your Country, Now Let Us Serve You

The New York State Department of Labor Veterans' Program has specialized staff that are dedicated to helping veterans and eligible persons gain a competitive edge in today's labor market.

As a veteran or eligible person, you receive priority services in all New York State employment and training programs for which you are eligible and qualified. This priority of service is guaranteed by federal law and by the New York State Veterans Bill of Rights for Employment Services.

### Some Ways We Can Help

- Job search planning
- Customized labor market information
- Translating military experience to the civilian sector
- Resume development
- Job referral
- Career counseling
- Developing interview skills
- Contacting businesses on your behalf
- Information on Federal, State, and local civil service opportunities
- Referral to other agencies that serve veterans
- Unemployment Insurance information

### Disabled Veterans' Outreach Program Specialists (DVOPs)

DVOP Specialists are disabled veterans themselves. They provide individual career services **exclusively** to veterans and eligible persons who have significant barriers to employment. They also provide a full range of employment services, including comprehensive assessments, individual employment plans, job referrals, referrals to training and support services, and resume and interview preparation assistance.

### Local Veterans' Employment Representatives (LVERs)

LVER staff are also veterans. They specialize in advocating on behalf of veterans and eligible persons with business, industry, and community organizations to promote employment and training opportunities. They also provide services for veterans and eligible persons, including job matching and job placement, conduct employer outreach, inform Federal contractors of the process to hire qualified veterans, and promote credentialing and licensing opportunities.

### Experience Counts

Governor Cuomo's "Experience Counts" program grants veterans credit toward state licenses for military experience. For example, Commercial Driver's License (CDL) fees can be waived for military members with recent experience driving trucks and heavy equipment during their service. The program also recognizes certain military training as credit towards licensure for veterans to become armed and unarmed security guards.

### Veterans Temporary Hiring Program

The New York State Department of Civil Service hosts the Veterans Temporary Hiring Program Portal which provides a centralized location for qualifying Post-9/11 veterans to submit up-to-date employment and contact information to be considered by New York State agencies hiring for temporary positions. For more information about the Veterans Temporary Hiring Program, visit: [www.cs.ny.gov/vetportal](http://www.cs.ny.gov/vetportal).

### The New York State Job Bank

The New York State Job Bank is the Department of Labor's main source for job postings and job seeker resumes. It includes over 100,000 job listings that cover a wide array of industries. Veteran job seekers can enter resumes and search for job opportunities that meet their career goals. Visit: [MyJobs.ny.gov](http://MyJobs.ny.gov).

## JobZone

JobZone is an interactive resource to help adults manage their careers.

Registered users have access to the Job Scout automated job matching system, powered by SMART (Skills Matching and Referral Technology). This tool allows for customized job leads to be sent directly to your e-mail. Visit: [www.jobzone.ny.gov](http://www.jobzone.ny.gov).

JobZone is the perfect tool for:

- Planning your future
- Organizing your job search
- Exploring your career interests and skills
- Developing customized resumes
- Exploring more than 900 careers

## For More Information

For information about Department of Labor veterans services, call **1-888-469-7365** and ask for the Veterans Program, or visit [www.labor.ny.gov/vets](http://www.labor.ny.gov/vets).

For information about veterans benefits, contact the New York State Division of Veterans Affairs, call **1-888-VETS-NYS** or visit [veterans.ny.gov](http://veterans.ny.gov).